

# One Talk - T74LTE Smart Desk Phone

## Quick start guide



**Scan the QR Code to see additional support documentation and set up video.**

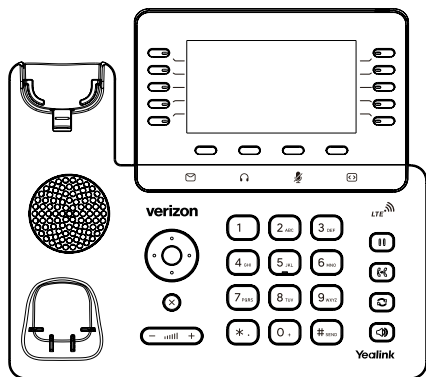
Or go to [verizon.com/support/one-talk-t74lte-smart-desk-phone/](https://verizon.com/support/one-talk-t74lte-smart-desk-phone/).



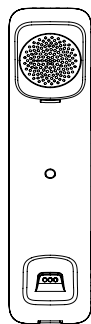
**verizon**

## Package contents

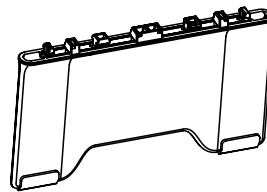
The following items are included with your purchase. Optional accessories are shown for information purposes. They can be acquired separately if needed.



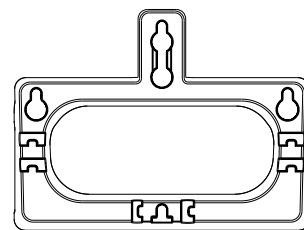
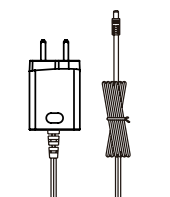
Phone



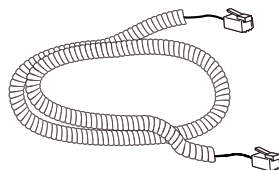
Handset



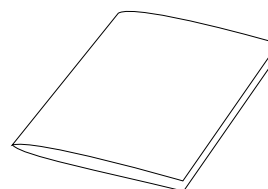
Stand

Wall-mounted bracket  
(optional)

Power adapter



Handset cord

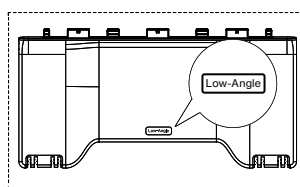
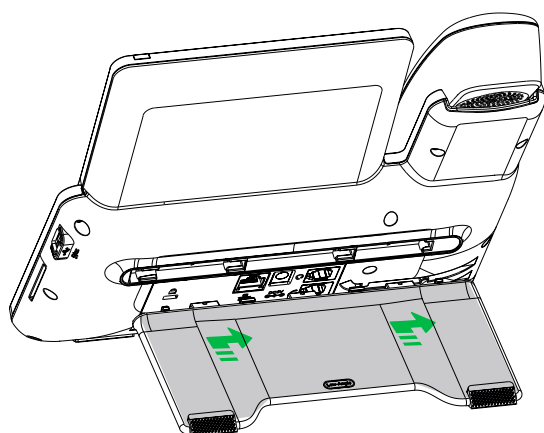


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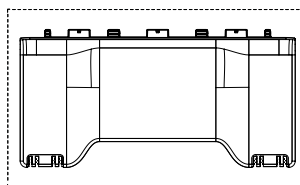
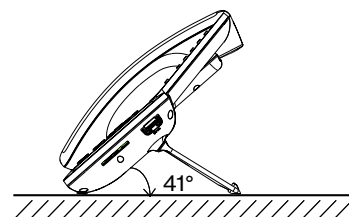
## Assembling the phone

### 1. Attach the stand.

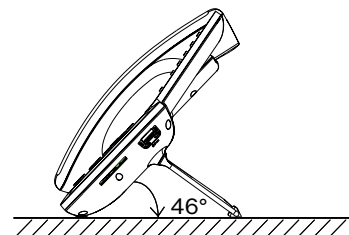
Desk-mount



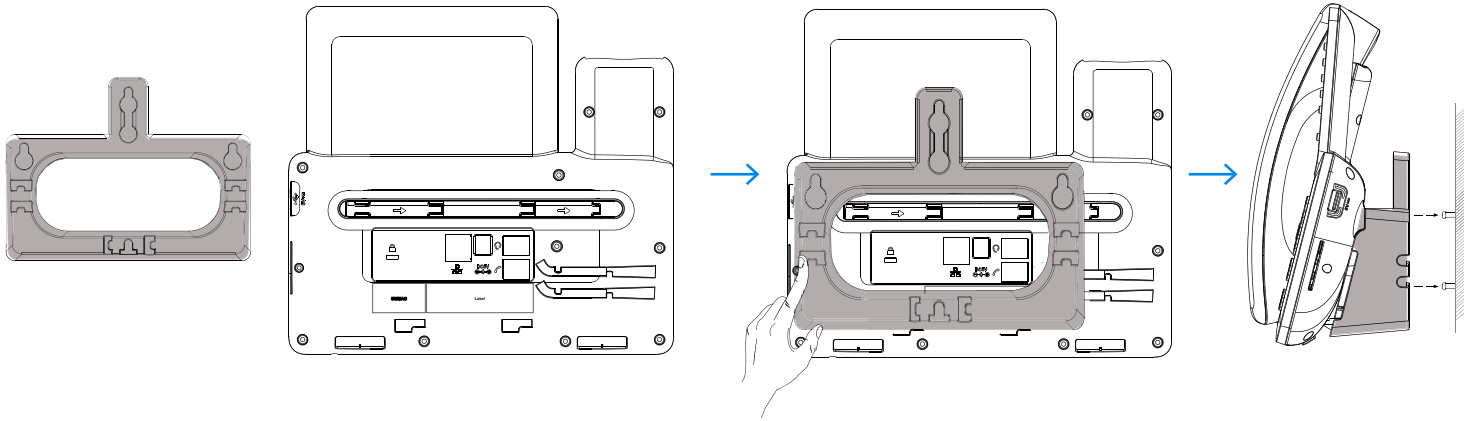
Low-Angle side up.



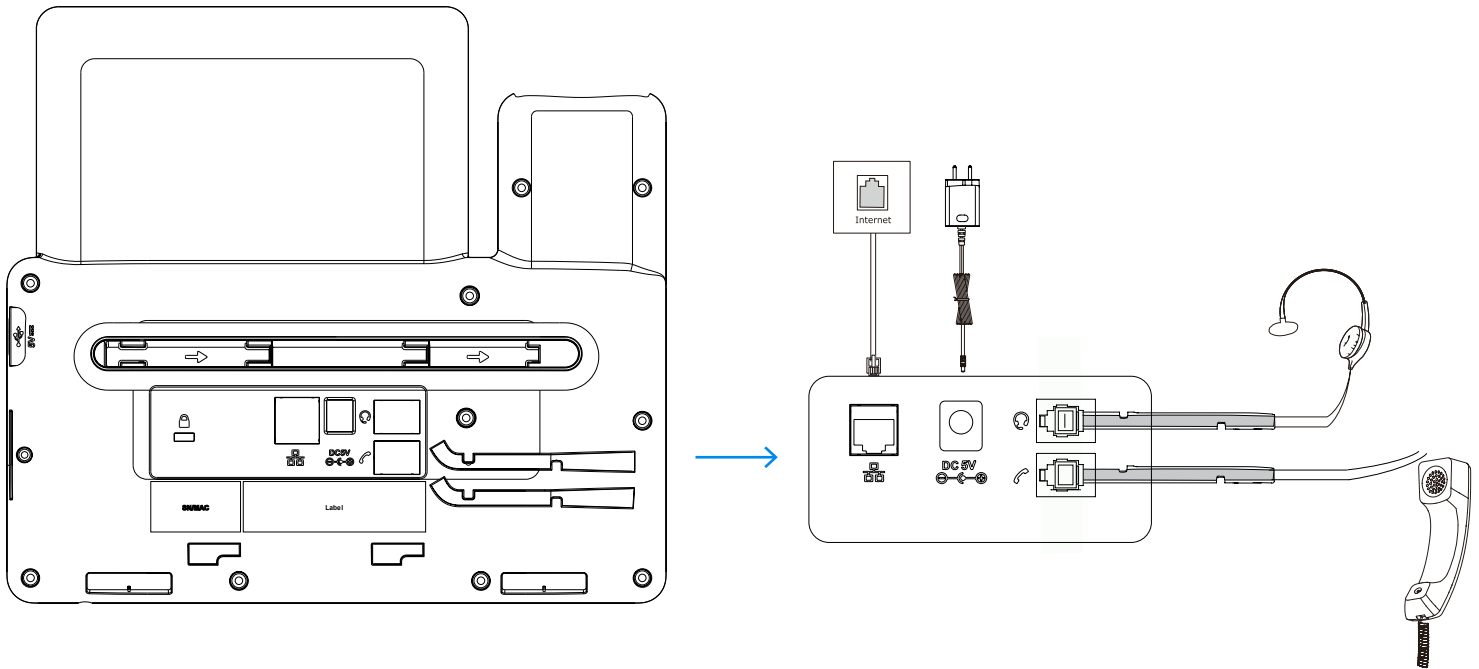
Another side up



## Wall mount method

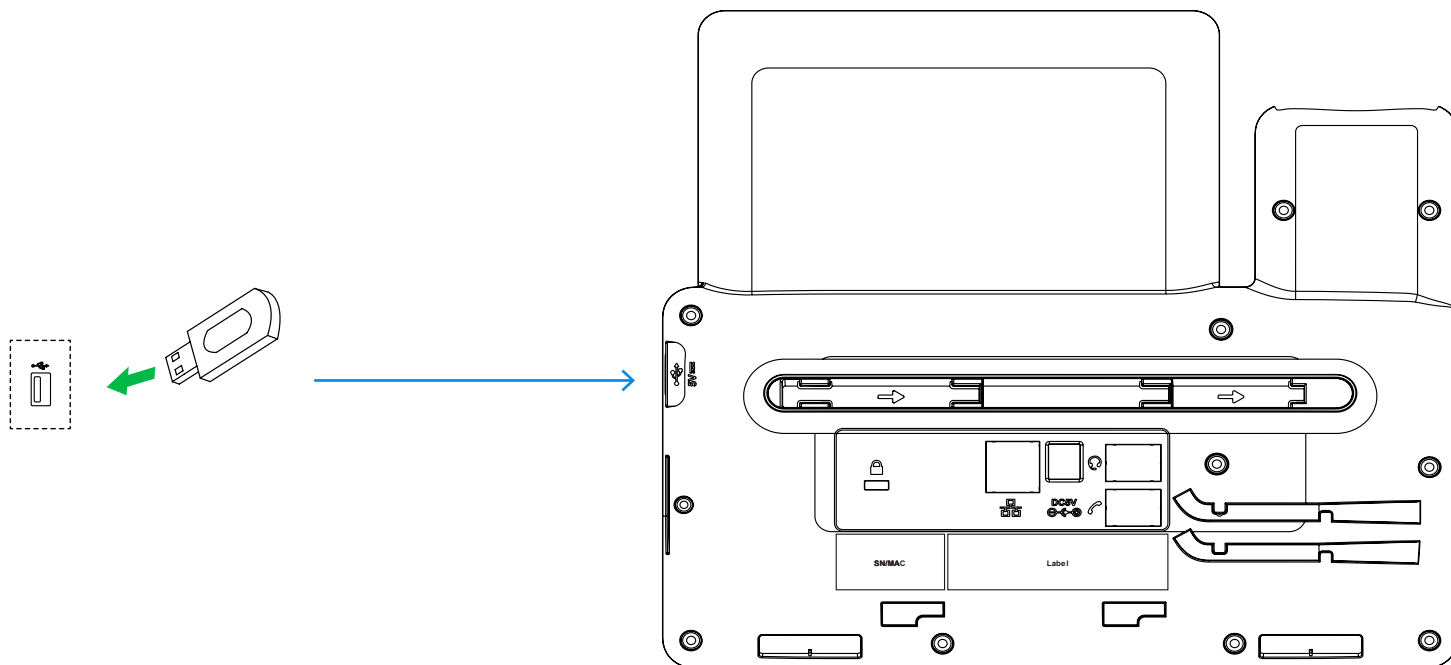


## 2. Connect cables



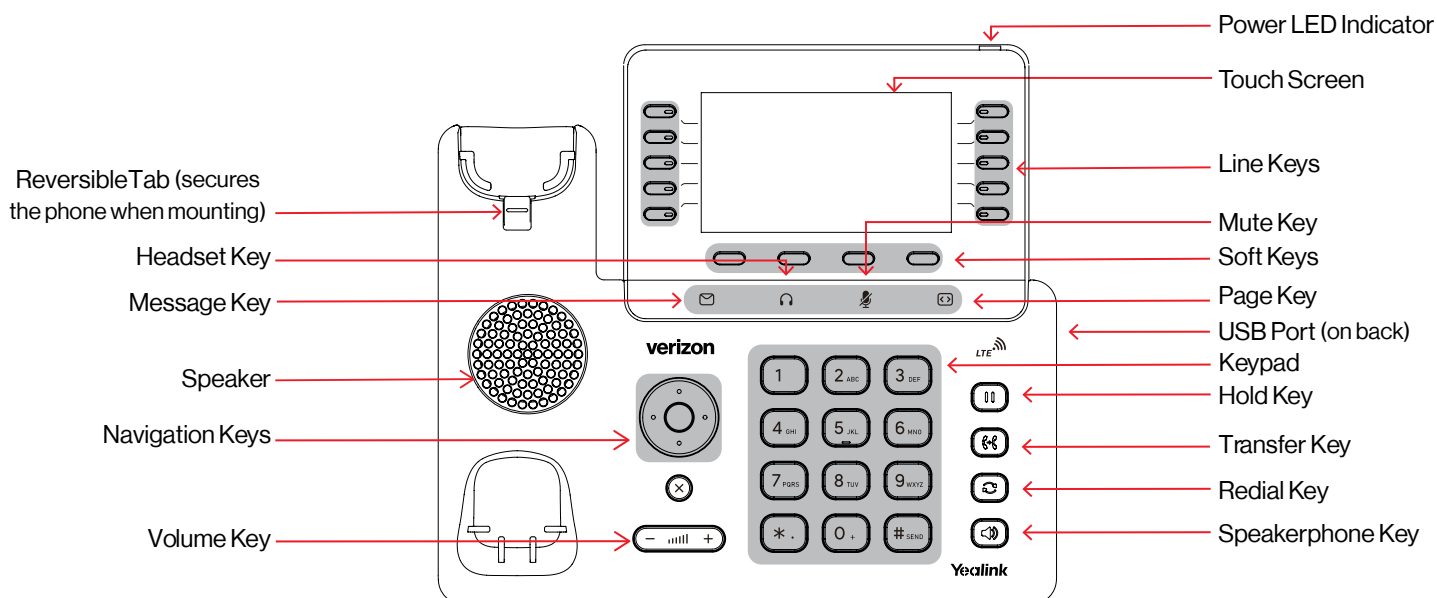
**Note:** The T74LTE Desk phone should be used with Yealink original power adaptor (5 V/2 A) only. The use of the third-party power adapter may cause damage to the phone.

### 3. Optional: Connect the USB devices



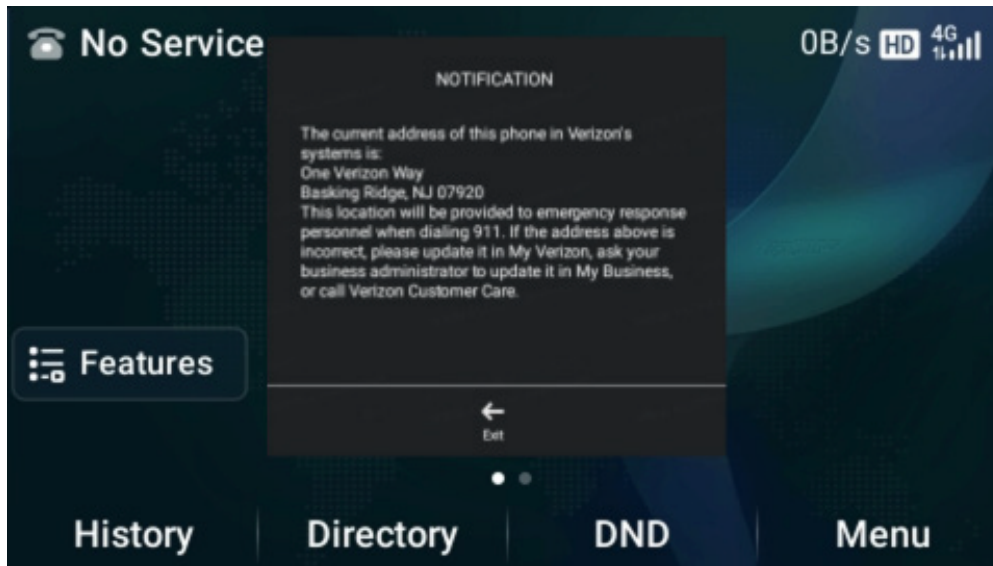
**Note:** The USB port (5 V/2 A) can also be used to connect other USB devices.

### Getting to know your device



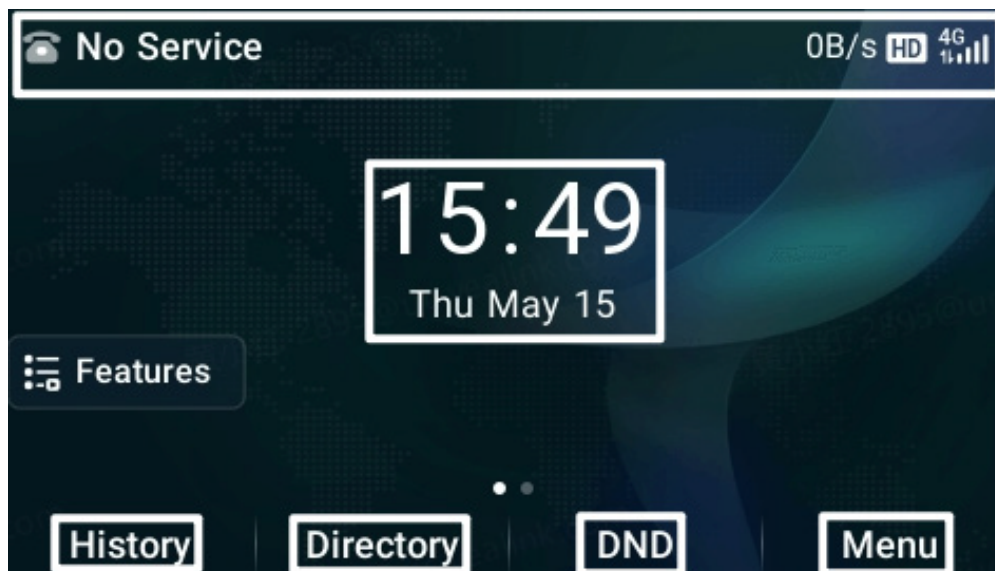
## Starting the phone

Once the phone is powered on, it will automatically begin the initialization process and connect to the 4G network. The phone will go through a series of screens and update the firmware on the device; the first-time setup process takes about 15 minutes and should not be interrupted. The phone will reboot multiple times during the process. You will know the phone is ready for use when the 911 address appears on the screen of the device. If that address is missing or is inaccurate, please contact your administrator immediately. It is critical that the address be accurate, because this is the location that will be given to emergency personnel when you dial 911.









## Using the screen




The home screen displays as below:



### Status icons

-  **Mute mode:** Mute mode is inabled.
-  **4G LTE active:** The device is connected to a 4G LTE wireless network.
-  **Signal strength:** Cellular network signal strength.
-  **Network not available:** No wireless network is available.
-  **(White) Wi-Fi active:** Wi-Fi is active.
-  **(Green) Wi-Fi available:** A Wi-Fi network is available.

### Notification icons

-  **Missed call:** A call has been missed.
-  **New SMS has arrived.**
-  **New voicemail:** New voicemail message has been received.


## Basic call features

### Placing a call


#### Using the handset:

1. Pick up the handset.
2. Enter the number, and then press the **Call** soft key.

#### Using the speakerphone:

1. With the handset on-hook, press .
2. Enter the number, and then press the **Call** soft key.

#### Using the headset:

1. With the headset connected, tap  to activate the headset mode.
2. Enter the number, and then press the **Call** soft key.

**Note:** During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the Headset key, the Speakerphone key or by picking up the handset. Headset mode requires a connected headset.

### Answering a call

#### Using the handset:

Pick up the handset.

#### Using the speakerphone:

Press .

#### Using the headset:

Tap .

**Note:** You can reject an incoming call by pressing the **Reject** soft key.

### Ending a call

#### Using the handset:

Hang up the handset or press the **End Call** soft key.

#### Using the speakerphone:


Press  or the **End Call** soft key.

#### Using the headset:

Press the **End Call** soft key.



#### Redial

Press  to enter the placed call list, press the **Navigation Cluster** key to select the desired entry, and then press  or the **Call** soft key.

Press  twice when the phone is idle to dial out the last dialed number.

## Call mute and un-mute

### Using the handset:

- Tap  to mute the microphone during a call.
- Tap  again to un-mute the call.

## Call hold and resume

### To place a call on hold:

Press the Hold soft key during an active call.

### To resume the call, do one of the following:

- If there is only one call on hold, press the **Resume** soft key.
- If there is more than one call on hold, press the **Navigation Cluster** key to select the desired call, and then press the **Resume** soft key.

## Call transfer

You can transfer a call in the following ways:

### Direct transfer:

1. Press the **Transfer** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to.
3. Press the **B Transfer** soft key.

### Consultative transfer

1. Press the **Transfer** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, and then press the **Call** soft key.
3. Press the **Transfer** soft key when the second party answers.

## Call forward

### To enable call forward:

1. Press the **Menu** soft key when the phone is idle, and then select **Features** -> **Call Forward**.
2. Select the desired forward type:
  - **Always Forward** - Incoming calls are forwarded unconditionally.
  - **Busy Forward** - Incoming calls are forwarded when the phone is busy.
  - **No Answer Forward** - Incoming calls are forwarded if not answered after a period of time.
3. Enter the number you want to forward to. For **No Answer Forward**, press the **Navigation Cluster** key to select the desired ring time to wait before forwarding from the **After Ring Time** field.
4. Press the **Save** soft key to accept the change.



## Speed dial

### To configure a speed dial key:

1. Press the **Menu** soft key when the phone is idle, and then select **Features** -> **Dsskey**.
2. Select the desired DSS key, and then press the **Enter** soft key.
3. Select **SpeedDial** from the **Type** field, select the desired line from the Account ID field, enter a label in the **Label** field and then enter the number in the Value field.
4. Press the **Save** soft key to accept the change.


### To use the speed dial key:

Press the speed dial key to dial out the preset number.

## Voicemail message

Message waiting indicator on the idle screen indicates that one or more voicemail messages are waiting at the message center. The power indicator LED slowly flashes red.

### To listen to voicemail messages:

1. Tap  or the **Connect** soft key.
2. Follow the voice prompts to listen to your voice messages.

## Customizing your phone

### Call history

1. Press the **History** soft key when the phone is idle, press the **Navigation Cluster** key to scroll through the list.
2. Select an entry from the list, you can do the following:
  - Press the **Call** soft key to call the entry.
  - Press the **Delete** soft key to delete the entry from the list.
  - If you press the **Option** soft key, you can also do the following:
    - Select **Detail** to view detailed information about the entry.
    - Select **Add to Contacts** to add the entry to the local directory.
    - Select **Add to Blocklist** to add the entry to the blacklist.
    - Select **Delete All** to delete all entries from the list.

### Contact Directory

#### To add a contact:

1. Press the **Directory** soft key when the phone is idle, and then select **All Contacts**.
2. Press the **Add** soft key to add a contact.
3. Enter a unique contact name in the **Name** field and contact numbers in the corresponding fields.
4. Press the **Save** soft key to accept the change.

**To delete a contact:**




1. Press the **Directory** soft key when the phone is idle, and then select **All Contacts**.
2. Press the **Navigation Cluster** key to select the desired contact, press the **Option** soft key and then select **Delete** from the prompt list.
3. Press the **OK** soft key when the LCD screen prompts "Delete selected item?".

**Note:** You can add contacts from call history easily. For more information, refer to Call

**Volume adjustment**

- Press during a call to adjust the receiver volume of the handset/speakerphone/headset.
- Press when the phone is idle or ringing to adjust the ringer volume.
- Press to adjust the media volume in the corresponding screen.

**Ring tones**

1. Press  the **Menu** soft key when the phone is idle, and then select **Basic** -> **Sound** -> **Ring Tones**.
2. Press  the **Navigation Cluster** key to select **Common** or the desired account and then press the Enter soft key.
3. Press  the **Navigation Cluster** key to select the desired ring tone.
4. Press the **Save** soft key to accept the change.

## Regulatory Notices

### Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +158°F (-30 to +70°C)

### Warranty


Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

### Explanation of the symbols

- DC symbol (Apply for DC powered products)

— is the DC voltage symbol.

- WEEE Warning symbol

 To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

### Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

### Safety Instructions

Save these instructions. Read these safety instructions before use!



#### General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.



#### Environmental Requirements

- Do not cover ventilation openings, this equipment is not intended to be used on soft support.
- The marking information is located at the exterior of the bottom.
- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.



#### Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.



#### Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### The following applies to products using Wi-Fi 5GHz 5150-5350 MHz:

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

#### The following applies to products used at a distance greater than 20cm:

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment should be installed and operated with minimum distance 20cm between the radiator and your body.



**Learn more**

For additional support information, scan the QR code or visit  
[verizon.com/support/one-talk-t74lte-smart-desk-phone/](https://verizon.com/support/one-talk-t74lte-smart-desk-phone/)

