



ADVANCED LOG MANAGEMENT +

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1. GENERAL

- 1.1 **Service Definition.** For select vendor licenses as set forth in an Order, Verizon will provide cloud-hosted log storage of network and security events for select Managed Devices or Managed VNFs under the Full or Co Management service level of Managed WAN or Virtual Network Services. Managed WAN or Virtual Network Services is a prerequisite for Advanced Log Management.
- 1.2 **Optional Features.** Advanced Log Management can be ordered as two optional features: Extended Log Retention Service and Log Archival Service.
 - 1.2.1 **Extended Log Retention Service.** With Extended Log Retention Service, Customer can search and access network and security event logs.
 - 1.2.2 **Log Archival Service.** With Log Archival Service, Customer can request manual offline log retrieval of archived network and security events, which are maintained for an extended retention period in archival storage.

2. SUPPLEMENTAL TERMS

- 2.1 **Storage Capacity By Region.** Advanced Log Management is provisioned for the global region identified in an Order, and is subject to the total log storage capacity specified in the Order.
- 2.2 **Limitations on Log Processing and Retrieval.** Advanced Log Management is subject to daily limits on the volume of event logs that can be processed and ingested into storage, the daily limits of which may be adjusted downward in the event the Customer's aggregate log storage being utilized approaches the total log storage capacity specified in an Order. Log Archival Service is also subject to monthly limits on the number of manual offline log retrieval requests available to Customer.

3. FINANCIAL TERMS

- 3.1 **Charges.** Customer will pay the Charges for Advanced Log Management specified in the Agreement, including those below and at the following URL: www.verizon.com/business/service_guide/reg/applicable_charges_toc.htm Charges are in U.S. dollars and will be billed in the invoice currency for the associated Service.
- 3.2 **Early Termination.** If Advanced Log Management is terminated by Customer prior to the expiration of the Service Commitment pursuant to the clause entitled Customer Termination for Convenience or by Verizon pursuant to the clause entitled Termination for Cause or Insolvency under the Agreement, any

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credits payable to Customer shall be reduced by an Early Termination Charge equal to 75% of the pro rata portion of the Charges attributable to the remaining unexpired part of the Service Commitment.

4. **DEFINITIONS.** The following definitions apply to Advanced Log Management, in addition to those identified in the Master Terms and the administrative Charge definitions at the following URL: www.verizon.com/business/service_guide/reg/definitions_toc_2017DEC01.htm

Term	Definition
Managed Device	Items of CPE that have been designated as supported by Managed WAN.
Managed VNF	A Virtual Network Function (VNF) that has been designated as supported by Virtual Network Services (VNS).

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