



April 14 , 2023

Audience: CLEC,ISP,IXC,Resellers,Wireless,ILEC

Subject : Verizon Partner Solutions Industry Letter: New York - CARRIER NETWORK CHANGE REQUIREMENTS RESULTING FROM THE INTRODUCTION OF THE NEW 624 NUMBERING PLAN AREA ("NPA") IN THE EXISTING 716 NPA

Verizon New York Inc. (hereinafter Verizon) is publishing this letter to inform you of important actions impacted companies will need to take in light of the upcoming introduction of the new 624 NPA in New York.

On October 13, 2022, the New York Public Service Commission approved an all-services overlay as the relief method for the 716 NPA. The 716 NPA is in the western portion of New York and serves all or parts of Allegany, Cattaraugus, Chautauqua, Erie, and Niagara counties. The 716 NPA serves communities including, but not limited to, Buffalo, Jamestown, Cheektowaga, Tonawanda, Niagara Falls, and West Seneca. The new 624 NPA will serve the same geographic area currently served by the existing 716 NPA.

Network Change Requirements

The introduction of the new 624 NPA may present additional network requirements for reaching **E911**. If you are not presently utilizing SS7 trunking for E911 in the 716 NPA, you must either convert your network to utilize SS7 signaling or establish additional, unique Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks for the new 624 NPA to distinguish between E911 calls from the existing 716 NPA and E911 calls from the new 624 NPA. Failure to address these changes may result in the inability of calls to complete to E911 call centers.

In addition, carriers currently utilizing MF CAMA trunks in the 716 NPA and intending to use Verizon's **Operator Services (OS) or Directory Assistance (DA)** in the new 624 NPA must provide separate trunk groups in their OS/DA network for the new 624 NPA. New trunks for OS or DA will be required to serve all customers using the new 624 NPA. These trunks can be ordered now through normal ordering procedures, and required testing of these trunks must be completed prior to the Network Completion date of **October 16, 2023**. Failure to address these changes may result in the inability of calls to complete to the OS/DA network.

Additional General Information

All carriers providing local exchange services in the 716 NPA region are being directed to complete their network preparation for the new 624 NPA by **October 16, 2023**. The 716/624 Area Code Relief Plan will not affect rates or local calling areas. No existing numbers will change; all numbers will retain their current NPA.

Since the 716 NPA region has 10-digit local dialing in effect, a permissive dialing period is not necessary for the 716/624 NPA Overlay implementation. Below is a summary of the current dialing plan for the 716 NPA which will continue as the new 624 NPA is implemented:

Type of call	Call terminating in	Dialing plan
Local & Toll Calls	Overlay Home NPAs (HNPA) (Within and between the 716 and 624 NPAs)	10-digits (NPA-NXX-XXXX)*
Local & Toll Calls	Foreign NPA (FNPA) outside of overlay NPAs	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit dialing permissible at each service providers discretion.

New telephone lines or services activated on or after **November 16, 2023** may be assigned numbers with the new 624 NPA. Activation of the new 624 NPA will not result in any changes in Verizon rates or local calling areas.

Verizon will launch customer education plans providing information related to the NY 716/624 NPA Overlay. Consumer information regarding this Area Code Relief Plan and others throughout the Verizon Region is available at

verizon.com/areacodes.

Additional information regarding the NY 716/624 NPA overlay is available at:

https://nationalnanpa.com/planning_letters/PL_607.pdf

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