



August 24 , 2022

Audience: CLEC,ISP,IXC,Resellers,Wireless,ILEC

## **Subject : Verizon Partner Solutions Industry Letter: New York - CARRIER NETWORK CHANGE REQUIREMENTS RESULTING FROM THE INTRODUCTION OF THE NEW 363 NUMBERING PLAN AREA (NPA) IN THE EXISTING 516 NPA**

Verizon New York Inc. (hereinafter Verizon) is publishing this letter to inform you of important actions your company will need to take in light of the upcoming introduction of the new 363 NPA in New York.

On January 20, 2022 the New York Public Service Commission approved an all-services distributed overlay as the relief method for exhaust of the 516 NPA which comprises the entirety of Nassau County on the western portion of Long Island including the cities of Long Beach and Glen Cove, the Towns of Hempstead, North Hempstead, and Oyster Bay, and various villages within the Towns. The new 363 NPA will serve the same geographic area currently served by the existing 516 NPA.

### Network Change Requirements

The introduction of the new 363 NPA may present additional network requirements for reaching **E911**. If you are not presently utilizing SS7 trunking for E911 in the 516 NPA, you must either convert your network to utilize SS7 signaling or establish additional, unique Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks for the new 363 NPA to distinguish between E911 calls from the existing 516 NPA and E911 calls from the new 363 NPA. Failure to address these changes may result in the inability of calls to complete to E911 call centers.

In addition, carriers currently utilizing MF CAMA trunks in the 516 NPA and intending to use Verizon's **Operator Services (OS) or Directory Assistance (DA)** in the new 363 NPA must provide separate trunk groups in their OS/DA network for the new 363 NPA. New trunks for OS or DA will be required to serve all customers using the new 363 NPA. These trunks can be ordered now through normal ordering procedures, and required testing of these trunks must be completed prior to the Network Completion date of **December 20, 2022**. Failure to address these changes may result in the inability of calls to complete to the OS/DA network.

### Additional General Information

All carriers providing local exchange services in the 516 NPA region are being directed to complete their network preparation for the new 363 NPA by **December 20, 2022**. The 516/363 Area Code Relief Plan will not affect rates or local calling areas. No existing numbers will change; all numbers will retain their current NPA.

Since the 516 NPA region has 10-digit local dialing in effect, a permissive dialing period is not necessary for the 516/363 NPA Overlay implementation. Below is a summary of the current dialing plan for the 516 NPA which will continue as the new 363 NPA is implemented:

<b>Type of call</b>	<b>Call terminating in</b>	<b>Dialing plan</b>
Local &Toll Calls	Overlay Home NPAs (HNPA) (Within and between the 516 and 363 NPAs)	10-digits (NPA-NXX-XXXX)*
Local &Toll Calls	Foreign NPA (FNPA) outside of overlay NPAs	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit dialing for all calls permissible at each service providers discretion.

New telephone lines or services activated on or after **January 20, 2023** may be assigned numbers with the new 363 NPA. Activation of the new 363 NPA will not result in any changes in Verizon rates or local calling areas.

Verizon will launch customer education plans providing information related to the NY 516/363 NPA Overlay. Consumer information regarding this Area Code Relief Plan and others throughout the Verizon Region is available at [verizon.com/areacodes](https://www.verizon.com/areacodes).

Additional information regarding the NY 516/363 NPA overlay is available at:

[https://nationalnanpa.com/planning\\_letters/PL\\_581.pdf](https://nationalnanpa.com/planning_letters/PL_581.pdf).

**If you have any questions relating to your account, please contact your Verizon Account Manager.**

This communication is provided by the VPS Account Management Support. Requests to subscribe or unsubscribe to this distribution may be processed at:

<http://www22.verizon.com/wholesale/subscriptions/>