

Fios TV One setup instructions

Scan to begin.



Don't have internet access?
Use these setup instructions.

verizon



Wait. Disconnecting your current equipment is important.

Are you setting up your Verizon router and Fios TV equipment for the first time?

- If you're setting up your Verizon router for the first time then you must disconnect any current internet equipment you may have.
- Proceed to disconnect your current internet equipment such as:
 - Router(s)
 - Wi-Fi extender(s) (if included in your current setup)
 - Any other internet equipment included in your current setup
- Also disconnect all of your current TV equipment such as:
 - Set-top boxes
 - Digital adapters (if included in your setup)
- Then proceed to Step 1.

If keeping an existing Verizon router, skip to Step 2.

Step 1: Router

Step 1A: Make the connections.

- A. Connect the coax cable from the coax port on your router to a coax outlet. (Required for Fios TV*)
- B. Connect the Ethernet cable from your router's WAN port to an Ethernet outlet.
- C. Connect the power cord to your router then to an electrical outlet.
- D. Router will take up to 10 minutes to update completely. Move to the next step when the front light is solid white.

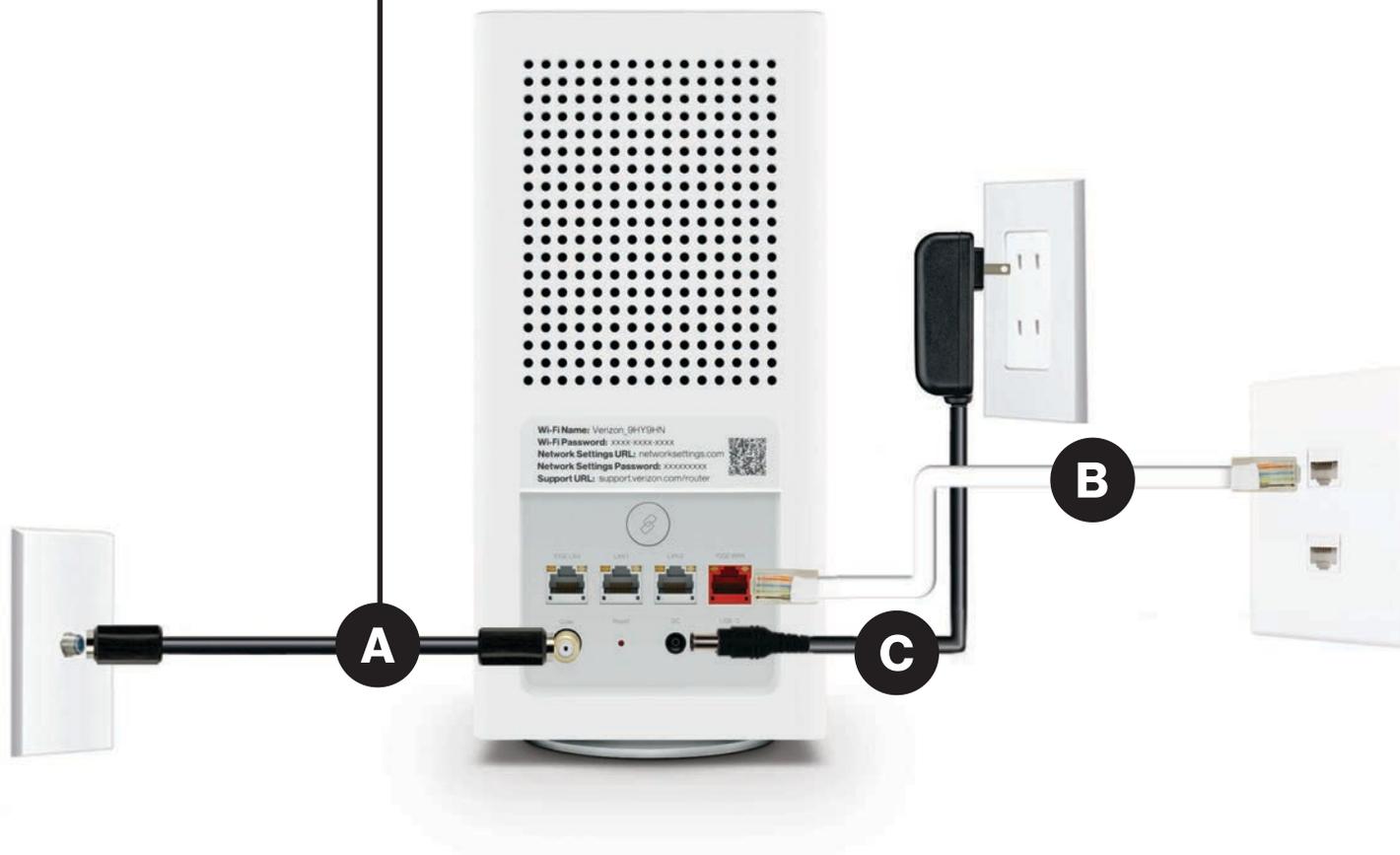
Troubleshooting

If the light is not solid white,
visit support.verizon.com/router



Step 1: Router (continued)

Optional: use the provided splitter to connect a Fios TV One and router to the same coax outlet.

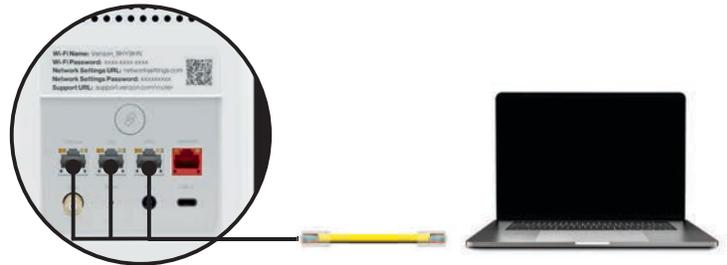


Step 1: Router (continued)

Step 1B: Wired or Wi-Fi? Your choice.

Wired

- A. Connect the Ethernet cable to any yellow LAN port on your router.
- B. Connect the other end to your computer.



Wired connection

Wi-Fi

- A. Get the Wi-Fi name and password off the label on your router.
- B. On your device, choose your Wi-Fi name when it appears.
- C. Enter the Wi-Fi password exactly as it appears on your router label.



Router label

Wi-Fi network

The router supports Self-Organizing Network (SON) and allows your devices to move seamlessly between 2.4 GHz and 5 GHz Wi-Fi signals, connecting devices to the closest access point, and optimizing your Wi-Fi connection.

Step 1: Router (continued)

Step 1C: Complete activation

Activate your service by opening a web browser on your computer and following the prompts.

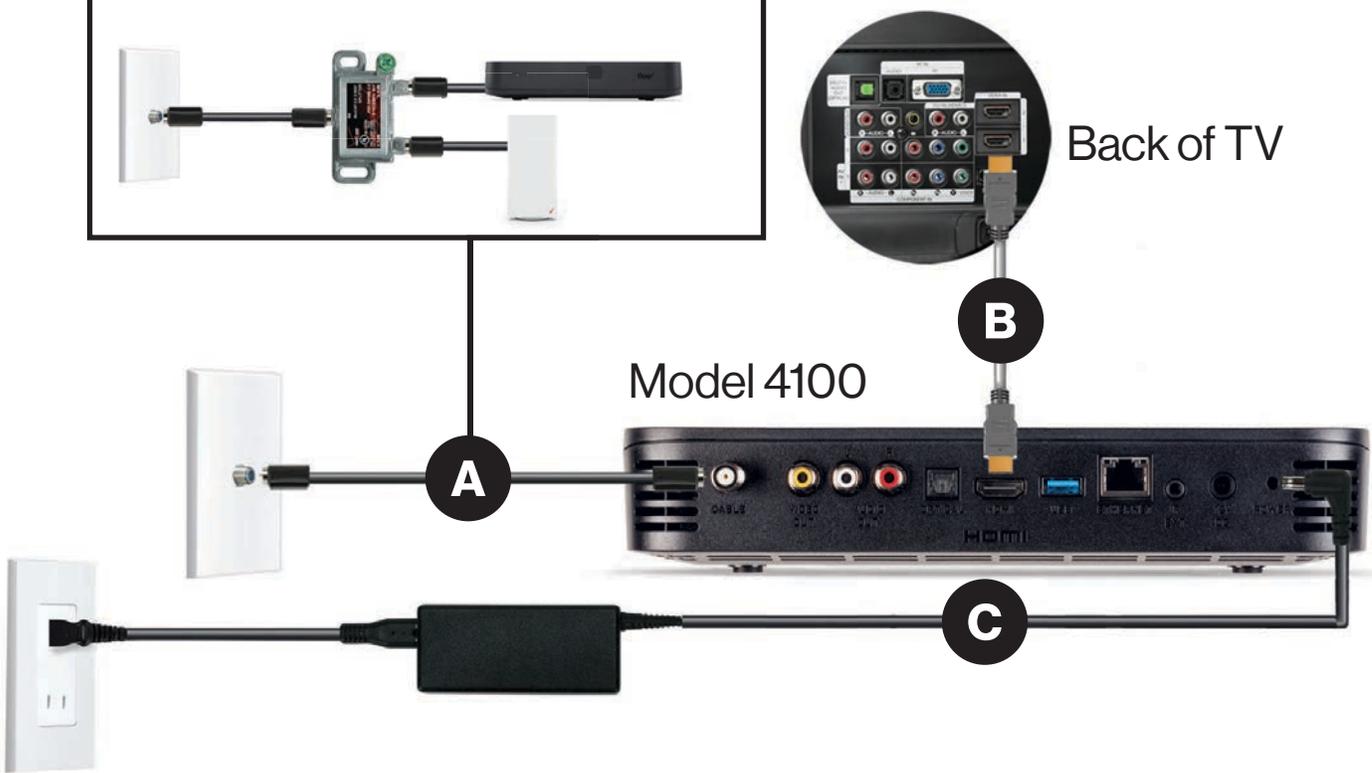
Note: If you ordered an extender, set it up now using the instructions in the box.

Step 2: Fios TV One

Step 2A: Make the connections.

- Connect the coax cable from the Fios TV One to a coax outlet.
- Connect the HDMI cable* from the Fios TV One to your TV.
- Connect the power cord from the Fios TV One to an electrical outlet.

Optional: use a splitter to connect a Fios TV One and router to the same coax outlet.



Step 2: Fios TV One (continued)

Step 2B: Complete activation and remote setup.

Turn on your television and Fios TV One. Using the Fios TV Voice Remote, follow the on-screen instructions to complete activation and remote setup.

Note: If you have any issues with the Fios TV Voice Remote functioning properly after setup is complete, you may need to pair it manually by going to Menu > Settings > Voice Control > Fios Voice Remote > Program Voice Remote > Manual Setup and following the prompts.



Step 3: Fios TV One Mini

Step 3A: Make the connections

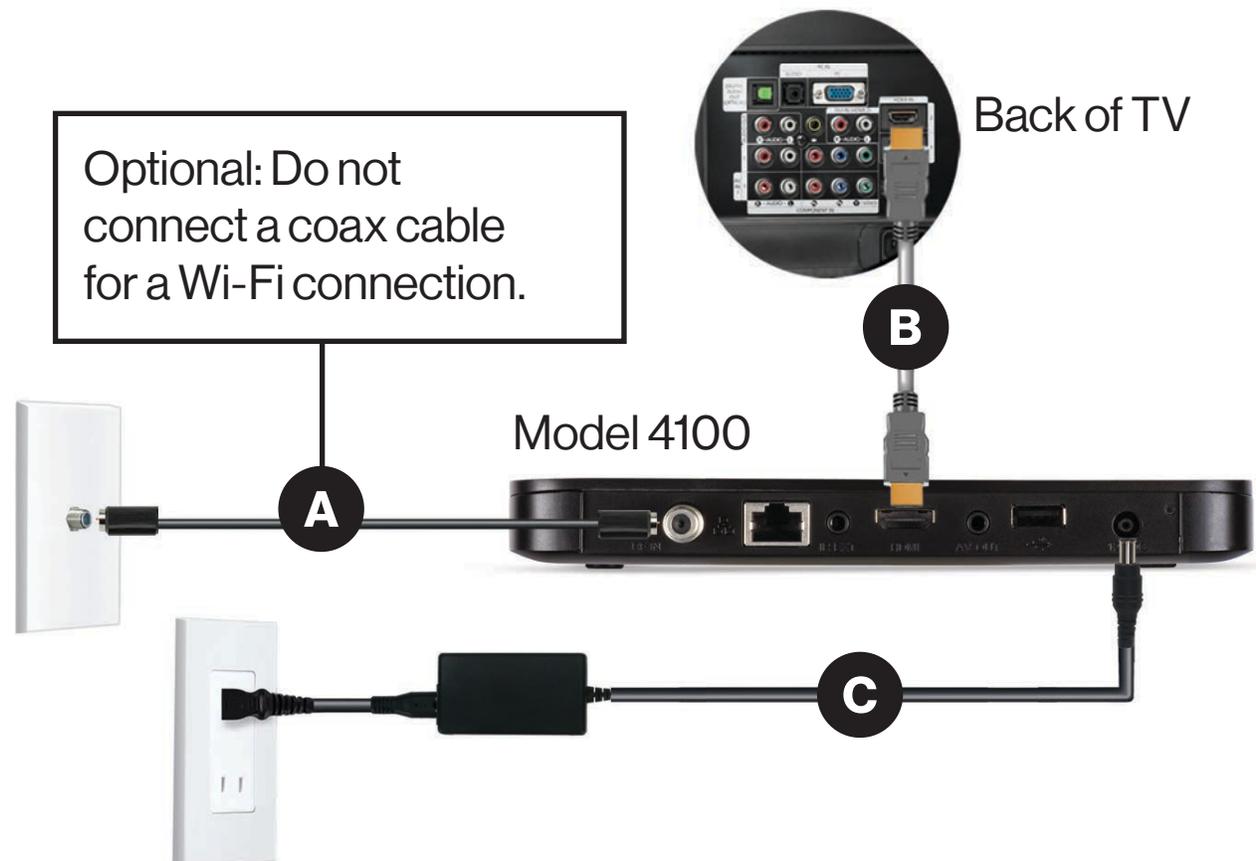
- A. Connect to Fios TV via a Wired or a Wi-Fi connection

Wired: Connect the coax cable from your Fios TV One Mini to a coax outlet.

Wi-Fi: Do NOT connect the coax cable; your Fios Wi-Fi will sync automatically.

- B. Connect the HDMI cable* from your Fios TV One Mini to your TV.
Note: If your TV is not HDMI compatible, use composite cables and the provided adapter.

- C. Connect the power cord from your Fios TV One Mini to an electrical outlet.



Step 3: Fios TV One Mini

(continued)

Step 3B: Complete activation and remote setup

Turn on your television and Fios TV One Mini. Using the Fios TV Voice Remote, follow the on-screen instructions to complete activation and remote setup.

Note: If you have any issues with the Fios TV Voice Remote functioning properly after setup is complete, you may need to pair it manually by going to Menu > Settings > Voice Control > Fios Voice Remote > Program Voice Remote > Manual Setup and following the prompts.



Get the Fios TV Mobile app.

Watch TV on the go. It's included with your Fios TV subscription.



Step 4: Accessories (if ordered)

Digital Adapter

Make the connections.

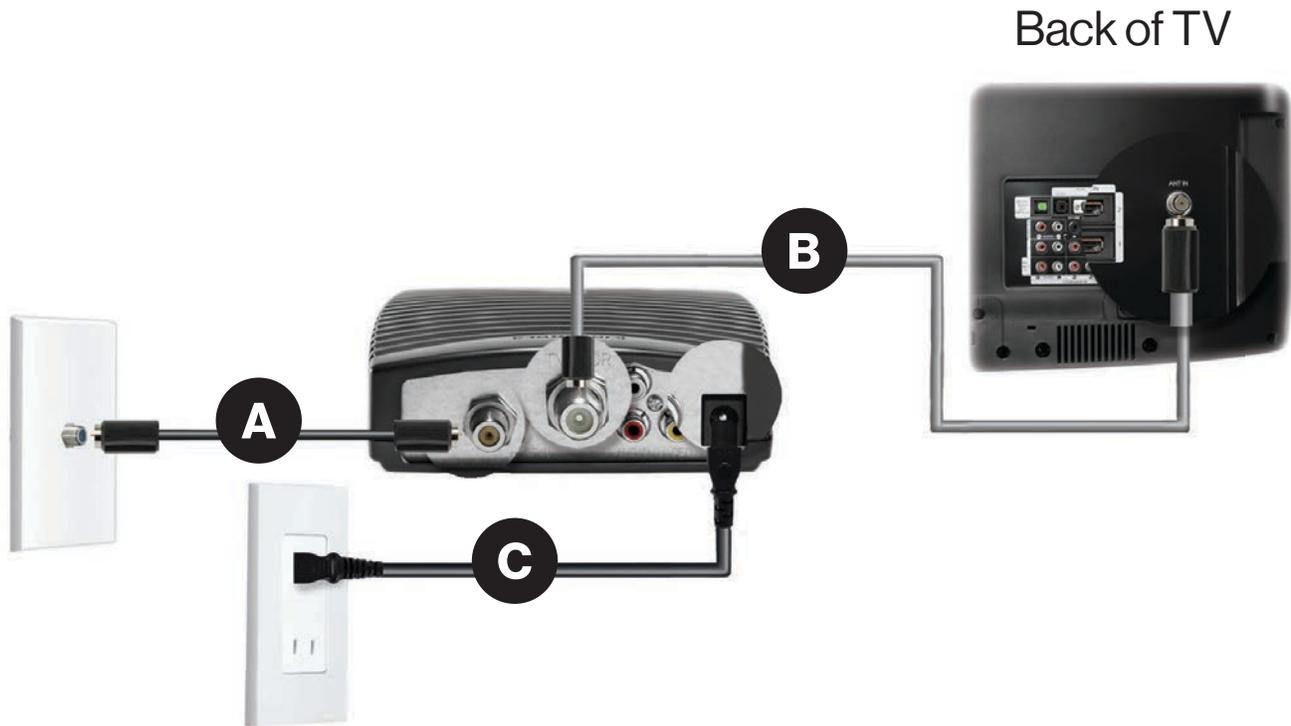
- A. Connect the coax cable from the Digital Adapter to a coax outlet.
- B. Connect the coax cable from the Digital Adapter to your TV.
- C. Connect the power cord from the Digital Adapter to an electrical outlet.

Complete activation.

- D. Turn the Digital Adapter on using the Fios TV remote; then turn on your TV using the remote control that came with your TV and tune to channel 3.
- E. Activate online at activate.verizon.com/register/login or by phone at 855-372-2181.

If you ordered additional Fios accessories, follow the instructions included with the equipment.

Step 4: Accessories (continued)



Fios TV Voice Remote

The remote control is preprogrammed to work with any Fios TV One or Fios TV One Mini set-top box.

However, to use Voice Control, the remote must be paired with a specific set-top box.

Pairing instructions

- A. Point the remote at the Fios TV One or Fios TV One Mini set-top box.
- B. Press and hold the Play/Pause and 0 buttons at the same time for three seconds.
- C. Release when the blue light on the remote starts flashing.
- D. When the blue light stops flashing, your remote is paired.

Visit verizon.com/remote to learn more about setup, features and troubleshooting.

After pairing, use the voice feature on your Fios TV Voice Remote to quickly and easily control your TV. Press and hold the mic button and speak normally as you say commands such as “Tune to CNN” or “Show me comedy movies.”



Need help?

For installation help, answers to common Fios TV questions and more:



Use the My Verizon app



Go online to verizon.com/support/residential/tv

For information about our privacy practices, visit verizon.com/privacy

FPO clear space
for FSC logo