

Financial and Operating Information

As of December 31, 2025

verizon

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Condensed Consolidated Statements of Income

(dollars in millions, except per share amounts)

Unaudited	2023		2024				2025				
	Full Year	1Q	2Q	3Q	4Q	Full Year	1Q	2Q	3Q	4Q	Full Year
Operating Revenues											
Service revenues and other	\$109,652	\$27,620	\$27,798	\$27,987	\$28,166	\$111,571	\$28,087	\$28,249	\$28,202	\$ 28,183	\$112,721
Wireless equipment revenues	24,322	5,361	4,998	5,343	7,515	23,217	5,398	6,255	5,619	8,198	25,470
Total Operating Revenues	133,974	32,981	32,796	33,330	35,681	134,788	33,485	34,504	33,821	36,381	138,191
Operating Expenses											
Cost of services	28,100	6,967	6,904	7,193	6,933	27,997	6,950	6,878	6,863	7,098	27,789
Cost of wireless equipment	26,787	5,905	5,567	6,047	8,581	26,100	6,106	7,007	6,483	9,380	28,976
Selling, general and administrative expense	32,745	8,143	8,024	9,706	8,240	34,113	7,874	7,812	7,752	10,380	33,818
Depreciation and amortization expense	17,624	4,445	4,483	4,458	4,506	17,892	4,577	4,635	4,618	4,519	18,349
Verizon Business Group goodwill impairment	5,841	—	—	—	—	—	—	—	—	—	—
Total Operating Expenses	111,097	25,460	24,978	27,404	28,260	106,102	25,507	26,332	25,716	31,377	108,932
Operating Income	22,877	7,521	7,818	5,926	7,421	28,686	7,978	8,172	8,105	5,004	29,259
Equity in earnings (losses) of unconsolidated businesses	(53)	(9)	(14)	(24)	(6)	(53)	6	(3)	(6)	3	—
Other income (expense), net	(313)	198	(72)	72	797	995	121	79	92	(185)	107
Interest expense	(5,524)	(1,635)	(1,698)	(1,672)	(1,644)	(6,649)	(1,632)	(1,639)	(1,664)	(1,759)	(6,694)
Income Before Provision For Income Taxes	16,987	6,075	6,034	4,302	6,568	22,979	6,473	6,609	6,527	3,063	22,672
Provision for income taxes	(4,892)	(1,353)	(1,332)	(891)	(1,454)	(5,030)	(1,490)	(1,488)	(1,471)	(615)	(5,064)
Net Income	\$ 12,095	\$ 4,722	\$ 4,702	\$ 3,411	\$ 5,114	\$ 17,949	\$ 4,983	\$ 5,121	\$ 5,056	\$ 2,448	\$ 17,608
Net income attributable to noncontrolling interests	\$ 481	\$ 120	\$ 109	\$ 105	\$ 109	\$ 443	\$ 104	\$ 118	\$ 106	\$ 106	\$ 434
Net income attributable to Verizon	11,614	4,602	4,593	3,306	5,005	17,506	4,879	5,003	4,950	2,342	17,174
Net Income	\$ 12,095	\$ 4,722	\$ 4,702	\$ 3,411	\$ 5,114	\$ 17,949	\$ 4,983	\$ 5,121	\$ 5,056	\$ 2,448	\$ 17,608
Basic Earnings Per Common Share											
Net income attributable to Verizon	\$ 2.76	\$ 1.09	\$ 1.09	\$ 0.78	\$ 1.19	\$ 4.15	\$ 1.16	\$ 1.18	\$ 1.17	\$ 0.55	\$ 4.06
Weighted-average shares outstanding (in millions)	4,211	4,215	4,215	4,220	4,222	4,218	4,222	4,224	4,228	4,230	4,226
Diluted Earnings Per Common Share⁽¹⁾											
Net income attributable to Verizon	\$ 2.75	\$ 1.09	\$ 1.09	\$ 0.78	\$ 1.18	\$ 4.14	\$ 1.15	\$ 1.18	\$ 1.17	\$ 0.55	\$ 4.06
Weighted-average shares outstanding (in millions)	4,215	4,219	4,221	4,225	4,227	4,223	4,226	4,228	4,233	4,236	4,231

Footnotes:

(1) Where applicable, Diluted Earnings per Common Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

EPS may not add due to rounding.

Condensed Consolidated Balance Sheets

(dollars in millions)

Unaudited	12/31/23	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25	6/30/25	9/30/25	12/31/25
Assets									
Current assets									
Cash and cash equivalents	\$ 2,065	\$ 2,365	\$ 2,432	\$ 4,987	\$ 4,194	\$ 2,257	\$ 3,435	\$ 7,706	\$ 19,048
Accounts receivable	26,102	26,380	26,702	27,040	27,261	27,033	27,440	27,083	28,347
Less Allowance for credit losses	1,017	1,061	1,095	1,086	1,152	1,144	1,165	1,163	1,250
Accounts receivable, net	25,085	25,319	25,607	25,954	26,109	25,889	26,275	25,920	27,097
Inventories	2,057	2,076	1,841	2,523	2,247	2,197	2,137	2,700	2,441
Prepaid expenses and other	7,607	8,197	8,176	7,177	7,973	7,010	6,999	7,684	8,336
Total current assets	36,814	37,957	38,056	40,641	40,523	37,353	38,846	44,010	56,922
Property, plant and equipment	320,108	322,266	324,978	327,555	331,406	331,888	332,529	334,765	337,991
Less Accumulated depreciation	211,798	214,403	217,088	220,027	222,884	223,965	224,460	226,298	228,524
Property, plant and equipment, net	108,310	107,863	107,890	107,528	108,522	107,923	108,069	108,467	109,467
Investments in unconsolidated businesses	953	941	908	867	842	820	807	799	785
Wireless licenses	155,667	156,111	156,291	156,481	156,613	156,726	156,820	156,926	157,039
Goodwill	22,843	22,842	22,842	22,844	22,841	22,842	22,841	22,841	22,841
Other intangible assets, net	11,057	10,835	10,680	10,674	11,129	10,847	10,635	10,516	10,458
Operating lease right-of-use assets	24,726	24,351	24,064	23,613	24,472	24,175	23,949	23,760	23,498
Other assets	19,885	19,258	18,415	18,516	19,769	19,678	21,318	21,012	23,248
Total assets	\$ 380,255	\$ 380,158	\$ 379,146	\$ 381,164	\$ 384,711	\$ 380,364	\$ 383,285	\$ 388,331	\$ 404,258
Liabilities and Equity									
Current liabilities									
Debt maturing within one year	\$ 12,973	\$ 15,594	\$ 23,255	\$ 21,763	\$ 22,633	\$ 22,629	\$ 22,067	\$ 20,146	\$ 18,618
Accounts payable and accrued liabilities	23,453	20,139	19,727	22,222	23,374	19,413	19,880	20,700	24,981
Current operating lease liabilities	4,266	4,282	4,247	4,312	4,415	4,686	4,731	4,501	4,542
Other current liabilities	12,531	13,616	13,577	13,519	14,349	14,338	14,274	14,216	14,229
Total current liabilities	53,223	53,631	60,806	61,816	64,771	61,066	60,952	59,563	62,370
Long-term debt	137,701	136,104	126,022	128,878	121,381	121,020	123,929	126,629	139,532
Employee benefit obligations	13,189	12,805	12,812	12,744	11,997	11,793	11,170	11,072	11,099
Deferred income taxes	45,781	45,980	46,082	45,865	46,732	46,643	46,568	48,226	48,717
Non-current operating lease liabilities	20,002	19,654	19,456	19,247	19,928	19,379	19,164	19,176	18,951
Other liabilities	16,560	16,258	16,429	14,946	19,327	18,426	17,141	17,320	17,848
Total long-term liabilities	233,233	230,801	220,801	221,680	219,365	217,261	217,972	222,423	236,147
Equity									
Common stock	429	429	429	429	429	429	429	429	429
Additional paid in capital	13,631	13,571	13,539	13,479	13,466	13,415	13,412	13,408	13,372
Retained earnings	82,915	84,714	86,504	86,958	89,110	91,128	93,275	95,316	94,744
Accumulated other comprehensive loss	(1,380)	(1,199)	(1,287)	(1,665)	(923)	(1,489)	(1,475)	(1,651)	(1,727)
Common stock in treasury, at cost	(3,821)	(3,602)	(3,590)	(3,585)	(3,583)	(3,295)	(3,292)	(3,287)	(3,255)
Deferred compensation – employee stock ownership plans and other	656	421	577	710	738	534	714	827	897
Noncontrolling interests	1,369	1,392	1,367	1,342	1,338	1,315	1,298	1,303	1,281
Total equity	93,799	95,726	97,539	97,668	100,575	102,037	104,361	106,345	105,741
Total liabilities and equity	\$ 380,255	\$ 380,158	\$ 379,146	\$ 381,164	\$ 384,711	\$ 380,364	\$ 383,285	\$ 388,331	\$ 404,258

Consolidated - Selected Financial and Operating Statistics

(dollars in millions)

Unaudited	12/31/23	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25	6/30/25	9/30/25	12/31/25
Total debt	\$150,674	\$151,698	\$149,277	\$150,641	\$144,014	\$143,649	\$145,996	\$146,775	\$158,150
Unsecured debt	\$128,491	\$128,408	\$125,262	\$126,369	\$117,876	\$117,313	\$119,396	\$119,714	\$131,083
Net unsecured debt ⁽¹⁾	\$126,426	\$126,043	\$122,830	\$121,382	\$113,682	\$115,056	\$115,961	\$112,008	\$110,053
Unsecured debt / Consolidated Net Income (LTM)					6.6x	6.4x	6.4x	5.9x	7.4x
Net unsecured debt / Consolidated Adjusted EBITDA ⁽¹⁾⁽²⁾					2.3x	2.3x	2.3x	2.2x	2.2x
Common shares outstanding end of period (in millions)	4,204	4,209	4,210	4,210	4,210	4,216	4,216	4,216	4,217
Total employees ('000) ⁽³⁾	105.4	104.4	103.9	101.2	99.6	99.4	100.0	100.2	89.9
Quarterly cash dividends declared per common share	\$ 0.6650	\$ 0.6650	\$ 0.6650	\$ 0.6775	\$0.6775	\$0.6775	\$0.6775	\$0.6900	\$0.6900

Footnotes:

(1) Non-GAAP financial measure.

(2) Consolidated Adjusted EBITDA excludes the effects of non-operational items and special items.

(3) Number of employees on a full-time equivalent basis.

Condensed Consolidated Statements of Cash Flows

(dollars in millions)

Unaudited	12 Mos. Ended 12/31/23	3 Mos. Ended 3/31/24	6 Mos. Ended 6/30/24	9 Mos. Ended 9/30/24	12 Mos. Ended 12/31/24	3 Mos. Ended 3/31/25	6 Mos. Ended 6/30/25	9 Mos. Ended 9/30/25	12 Mos. Ended 12/31/25
Cash Flows from Operating Activities									
Net Income	\$ 12,095	\$ 4,722	\$ 9,424	\$ 12,835	\$ 17,949	\$ 4,983	\$ 10,104	\$ 15,160	\$ 17,608
Adjustments to reconcile net income to net cash provided by operating activities:									
Depreciation and amortization expense	17,624	4,445	8,928	13,386	17,892	4,577	9,212	13,830	18,349
Employee retirement benefits	1,206	62	354	469	(52)	143	331	444	1,025
Deferred income taxes	2,388	141	282	247	815	132	95	1,809	2,340
Provision for expected credit losses	2,214	567	1,119	1,623	2,338	587	1,135	1,613	2,349
Equity in losses of unconsolidated businesses, inclusive of dividends received	84	14	33	62	75	20	29	41	42
Verizon Business Group goodwill impairment	5,841	—	—	—	—	—	—	—	—
Changes in current assets and liabilities, net of effects from acquisition/disposition of businesses	(267)	(2,531)	(3,572)	(2,609)	(2,278)	(2,618)	(3,318)	(4,054)	(2,320)
Other, net	(3,710)	(336)	1	467	173	(42)	(831)	(820)	(2,256)
Net cash provided by operating activities	37,475	7,084	16,569	26,480	36,912	7,782	16,757	28,023	37,137
Cash Flows from Investing Activities									
Capital expenditures (including capitalized software)	(18,767)	(4,376)	(8,071)	(12,019)	(17,090)	(4,145)	(7,953)	(12,263)	(17,011)
Cash paid related to acquisitions of businesses, net of cash acquired	(30)	—	—	—	—	—	—	—	—
Acquisitions of wireless licenses	(5,796)	(449)	(613)	(768)	(900)	(122)	(234)	(340)	(450)
Other, net	1,161	(420)	(426)	(326)	(684)	515	997	923	801
Net cash used in investing activities	(23,432)	(5,245)	(9,110)	(13,113)	(18,674)	(3,752)	(7,190)	(11,680)	(16,660)
Cash Flows from Financing Activities									
Proceeds from long-term borrowings	2,018	3,110	3,122	3,142	3,146	—	1,676	3,952	18,268
Proceeds from asset-backed long-term borrowings	6,594	2,510	5,828	8,229	12,422	2,781	4,962	7,340	9,338
Repayments of long-term borrowings and finance lease obligations	(6,181)	(4,508)	(5,719)	(6,623)	(11,854)	(2,446)	(5,530)	(7,529)	(11,352)
Repayments of asset-backed long-term borrowings	(4,443)	(1,408)	(4,008)	(6,158)	(8,490)	(2,589)	(4,512)	(6,437)	(8,437)
Dividends paid	(11,025)	(2,796)	(5,598)	(8,399)	(11,249)	(2,856)	(5,712)	(8,569)	(11,481)
Other, net	(1,620)	1,664	(687)	(1,668)	(1,075)	(783)	(1,155)	(1,579)	(1,949)
Net cash used in financing activities	(14,657)	(1,428)	(7,062)	(11,477)	(17,100)	(5,893)	(10,271)	(12,822)	(5,613)
Increase (decrease) in cash, cash equivalents and restricted cash	(614)	411	397	1,890	1,138	(1,863)	(704)	3,521	14,864
Cash, cash equivalents and restricted cash, beginning of period	4,111	3,497	3,497	3,497	3,497	4,635	4,635	4,635	4,635
Cash, cash equivalents and restricted cash, end of period	\$ 3,497	\$ 3,908	\$ 3,894	\$ 5,387	\$ 4,635	\$ 2,772	\$ 3,931	\$ 8,156	\$ 19,499

Footnote:

Certain amounts have been reclassified to conform to the current period presentation.

Consumer - Selected Financial Results

(dollars in millions)

Unaudited	2024				2025			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Operating Revenues								
Service ⁽¹⁾	\$ 19,624	\$ 19,851	\$ 19,919	\$ 20,064	\$ 20,066	\$ 20,260	\$ 20,338	\$ 20,248
Wireless equipment	4,490	4,143	4,478	6,487	4,532	5,369	4,766	7,112
Other ⁽¹⁾	943	933	963	1,009	1,020	1,019	1,001	1,076
Total Operating Revenues	25,057	24,927	25,360	27,560	25,618	26,648	26,105	28,436
Operating Expenses								
Cost of services	4,537	4,450	4,567	4,518	4,574	4,581	4,635	4,643
Cost of wireless equipment	4,750	4,432	4,850	7,227	4,912	5,806	5,270	7,942
Selling, general and administrative expense	5,089	5,047	4,928	5,473	5,165	5,036	4,968	5,474
Depreciation and amortization expense	3,309	3,394	3,411	3,438	3,543	3,582	3,568	3,480
Total Operating Expenses	17,685	17,323	17,756	20,656	18,194	19,005	18,441	21,539
Operating Income	\$ 7,372	\$ 7,604	\$ 7,604	\$ 6,904	\$ 7,424	\$ 7,643	\$ 7,664	\$ 6,897
Operating Income Margin	29.4 %	30.5 %	30.0 %	25.1 %	29.0 %	28.7 %	29.4 %	24.3 %
Segment EBITDA⁽²⁾	\$ 10,681	\$ 10,998	\$ 11,015	\$ 10,342	\$ 10,967	\$ 11,225	\$ 11,232	\$ 10,377
Segment EBITDA Margin⁽²⁾	42.6 %	44.1 %	43.4 %	37.5 %	42.8 %	42.1 %	43.0 %	36.5 %

Footnotes:

(1) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.

(2) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

Consumer - Selected Operating Statistics

Unaudited	2024				2025			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Connections ('000):								
Wireless retail	114,809	114,236	114,211	115,256	115,084	115,189	115,076	115,903
Wireless retail postpaid	93,905	93,960	94,005	95,118	94,854	94,948	94,870	95,678
Wireless retail postpaid phone	74,523	74,407	74,412	74,772	74,406	74,359	74,364	74,924
Wireless retail core prepaid ⁽¹⁾	18,717	18,702	18,780	18,843	18,977	19,017	19,062	19,169
Fios video	2,883	2,818	2,744	2,684	2,626	2,564	2,494	2,441
Fios internet	7,025	7,049	7,088	7,135	7,176	7,204	7,263	7,328
Fixed wireless access (FWA) broadband	2,070	2,292	2,498	2,714	2,914	3,077	3,198	3,407
Wireline broadband	7,227	7,238	7,264	7,300	7,330	7,348	7,395	7,451
Total broadband	9,297	9,530	9,762	10,014	10,244	10,425	10,593	10,858
Gross Additions ('000):								
Wireless retail postpaid	2,983	2,901	3,088	4,310	2,970	3,277	3,104	4,279
Wireless retail postpaid phone	1,674	1,647	1,860	2,324	1,658	1,958	2,016	2,679
Net Additions Detail ('000):								
Wireless retail	(141)	(552)	(1)	1,064	(159)	112	(108)	840
Wireless retail postpaid	75	72	68	1,130	(253)	90	(74)	818
Wireless retail postpaid phone	(194)	(109)	18	367	(356)	(51)	(7)	551
Wireless retail core prepaid ⁽¹⁾	(131)	(12)	80	65	137	50	47	109
Fios video	(68)	(65)	(74)	(60)	(58)	(62)	(70)	(53)
Fios internet	49	24	39	47	41	28	59	65
FWA broadband	203	218	209	216	199	164	121	209
Wireline broadband	36	13	26	35	31	17	47	56
Total broadband	239	231	235	251	230	181	168	265
Churn Rate:								
Wireless retail	1.62 %	1.63 %	1.61 %	1.64 %	1.57 %	1.58 %	1.61 %	1.68 %
Wireless retail postpaid	1.03 %	1.00 %	1.07 %	1.12 %	1.13 %	1.12 %	1.12 %	1.21 %
Wireless retail postpaid phone	0.83 %	0.79 %	0.83 %	0.88 %	0.90 %	0.90 %	0.91 %	0.95 %
Wireless retail core prepaid ⁽¹⁾	3.61 %	3.59 %	3.72 %	3.78 %	3.47 %	3.60 %	3.73 %	3.73 %
Revenue Statistics (in millions):								
Wireless service revenue ⁽²⁾	\$ 16,760	\$ 16,985	\$ 17,036	\$ 17,170	\$ 17,199	\$ 17,369	\$ 17,441	\$ 17,373
Fios revenue	\$ 2,896	\$ 2,896	\$ 2,916	\$ 2,939	\$ 2,896	\$ 2,924	\$ 2,937	\$ 2,921
Other Wireless Statistics:								
Wireless retail postpaid ARPA ⁽²⁾⁽³⁾	\$ 141.31	\$ 144.15	\$ 144.94	\$ 145.61	\$ 146.46	\$ 147.50	\$ 147.91	\$ 147.36
Wireless retail postpaid upgrade rate	3.1 %	2.9 %	3.2 %	4.5 %	3.0 %	4.0 %	3.6 %	5.0 %
Wireless retail postpaid accounts ('000) ⁽⁴⁾	32,876	32,769	32,719	32,794	32,620	32,550	32,353	32,384
Wireless retail postpaid connections per account ⁽⁴⁾	2.86	2.87	2.87	2.90	2.91	2.92	2.93	2.95
Wireless retail core prepaid ARPU ⁽⁵⁾	\$ 32.26	\$ 32.48	\$ 32.41	\$ 32.34	\$ 31.92	\$ 32.56	\$ 32.70	\$ 32.90

Footnotes:

- (1) Represents total prepaid results excluding our SafeLink brand.
- (2) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.
- (3) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.
- (4) Statistics presented as of end of period.
- (5) Wireless retail core prepaid ARPU - average service revenue per unit from retail prepaid connections excluding our SafeLink brand.

Where applicable, the operating results reflect certain adjustments, including those related to the reclassification of connections associated with Verizon's second number offering, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures. Where applicable, historical results have been recast to conform to the current period presentation. Certain intersegment transactions with corporate entities have not been eliminated.

Business - Selected Financial Results

(dollars in millions)

Unaudited	2024				2025			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Operating Revenues								
Enterprise and Public Sector	\$ 3,587	\$ 3,545	\$ 3,538	\$ 3,548	\$ 3,457	\$ 3,435	\$ 3,311	\$ 3,331
Business Markets and Other	3,195	3,203	3,263	3,438	3,314	3,346	3,352	3,569
Wholesale	594	552	550	518	515	494	479	466
Total Operating Revenues	7,376	7,300	7,351	7,504	7,286	7,275	7,142	7,366
Operating Expenses								
Cost of services	2,432	2,455	2,440	2,415	2,376	2,297	2,224	2,306
Cost of wireless equipment	1,155	1,135	1,197	1,354	1,194	1,201	1,213	1,438
Selling, general and administrative expense	2,262	2,132	2,109	2,080	2,032	2,108	2,033	2,003
Depreciation and amortization expense	1,128	1,078	1,040	1,061	1,020	1,031	1,035	1,026
Total Operating Expenses	6,977	6,800	6,786	6,910	6,622	6,637	6,505	6,773
Operating Income	\$ 399	\$ 500	\$ 565	\$ 594	\$ 664	\$ 638	\$ 637	\$ 593
Operating Income Margin	5.4 %	6.8 %	7.7 %	7.9 %	9.1 %	8.8 %	8.9 %	8.1 %
Segment EBITDA⁽¹⁾	\$ 1,527	\$ 1,578	\$ 1,605	\$ 1,655	\$ 1,684	\$ 1,669	\$ 1,672	\$ 1,619
Segment EBITDA Margin⁽¹⁾	20.7 %	21.6 %	21.8 %	22.1 %	23.1 %	22.9 %	23.4 %	22.0 %

Footnotes:

(1) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

Business - Selected Operating Statistics

Unaudited	2024				2025			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Connections ('000):								
Wireless retail postpaid	29,947	30,230	30,532	30,819	30,890	30,947	31,043	31,027
Wireless retail postpaid phone	18,295	18,445	18,603	18,745	18,808	18,848	18,882	18,944
Fios video	59	58	56	54	52	51	49	47
Fios internet	389	393	397	401	405	409	411	413
FWA broadband	1,358	1,523	1,698	1,854	1,931	2,035	2,193	2,320
Wireline broadband	458	458	459	459	459	458	456	452
Total broadband	1,816	1,981	2,157	2,313	2,390	2,493	2,649	2,772
Gross Additions ('000):								
Wireless retail postpaid	1,531	1,579	1,601	1,617	1,504	1,557	1,559	1,534
Wireless retail postpaid phone	694	737	770	740	715	756	756	783
Net Additions Detail ('000):								
Wireless retail postpaid	178	268	281	283	94	65	110	11
Wireless retail postpaid phone	80	135	149	137	67	42	51	65
Fios video	(2)	(1)	(2)	(2)	(2)	(1)	(2)	(2)
Fios internet	4	4	4	4	4	4	2	2
FWA broadband	151	160	154	157	109	114	140	110
Wireline broadband	(1)	—	—	—	—	(2)	(2)	(3)
Total broadband	150	160	154	157	109	112	138	107
Churn Rate:								
Wireless retail postpaid	1.51 %	1.45 %	1.45 %	1.45 %	1.52 %	1.61 %	1.56 %	1.64 %
Wireless retail postpaid phone	1.13 %	1.09 %	1.12 %	1.08 %	1.15 %	1.26 %	1.25 %	1.27 %
Revenue Statistics (in millions):								
Wireless service revenue ⁽¹⁾	\$ 3,467	\$ 3,521	\$ 3,562	\$ 3,572	\$ 3,565	\$ 3,579	\$ 3,588	\$ 3,589
Fios revenue	\$ 311	\$ 313	\$ 314	\$ 314	\$ 310	\$ 310	\$ 310	\$ 314
Other Operating Statistics:								
Wireless retail postpaid upgrade rate	2.5 %	2.4 %	2.5 %	2.8 %	2.2 %	2.3 %	2.3 %	2.6 %

Footnotes:

(1) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.

Where applicable, the operating results reflect certain adjustments, including those related to the reclassification of connections associated with Verizon's second number offering, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures. Where applicable, historical results have been recast to conform to the current period presentation.

Certain intersegment transactions with corporate entities have not been eliminated.

Supplemental Information - Total Wireless Operating and Financial Statistics

The following supplemental schedule contains certain financial and operating metrics which reflect an aggregation of our Consumer and Business segments' wireless results.

Unaudited	2024				2025			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Connections ('000)								
Retail	144,756	144,466	144,743	146,075	145,974	146,136	146,119	146,930
Retail postpaid	123,852	124,190	124,537	125,937	125,744	125,895	125,913	126,705
Retail postpaid phone	92,818	92,852	93,015	93,517	93,214	93,207	93,246	93,868
Retail core prepaid ⁽¹⁾	18,717	18,702	18,780	18,843	18,977	19,017	19,062	19,169
Net Additions Detail ('000)								
Retail	37	(284)	280	1,347	(65)	177	2	851
Retail postpaid	253	340	349	1,413	(159)	155	36	829
Retail postpaid phone	(114)	26	167	504	(289)	(9)	44	616
Retail core prepaid ⁽¹⁾	(131)	(12)	80	65	137	50	47	109
Account Statistics								
Retail postpaid accounts ('000) ⁽²⁾	34,839	34,766	34,746	34,849	34,696	34,646	34,470	34,496
Retail postpaid connections per account ⁽²⁾	3.55	3.57	3.58	3.61	3.62	3.63	3.65	3.67
Retail postpaid ARPA ⁽³⁾⁽⁶⁾	\$ 164.27	\$ 167.38	\$ 168.44	\$ 168.96	\$ 169.81	\$ 170.79	\$ 171.27	\$ 170.61
Retail core prepaid ARPU ⁽⁴⁾	\$ 32.26	\$ 32.48	\$ 32.41	\$ 32.34	\$ 31.92	\$ 32.56	\$ 32.70	\$ 32.90
Churn Detail								
Retail	1.60 %	1.59 %	1.57 %	1.60 %	1.56 %	1.59 %	1.60 %	1.67 %
Retail postpaid	1.15 %	1.11 %	1.16 %	1.20 %	1.23 %	1.24 %	1.23 %	1.32 %
Retail postpaid phone	0.89 %	0.85 %	0.88 %	0.92 %	0.95 %	0.97 %	0.98 %	1.02 %
Retail core prepaid ⁽¹⁾	3.61 %	3.59 %	3.72 %	3.78 %	3.47 %	3.60 %	3.73 %	3.73 %
Retail Postpaid Connection Statistics								
Upgrade rate	3.0 %	2.8 %	3.0 %	4.1 %	2.8 %	3.6 %	3.3 %	4.4 %
Revenue Statistics (in millions)⁽⁵⁾								
FWA revenue	\$ 452	\$ 514	\$ 562	\$ 611	\$ 668	\$ 728	\$ 758	\$ 786
Wireless service ⁽⁶⁾	\$ 20,227	\$ 20,506	\$ 20,598	\$ 20,742	\$ 20,764	\$ 20,948	\$ 21,029	\$ 20,962
Wireless equipment	5,361	4,998	5,343	7,515	5,398	6,255	5,619	8,198
Wireless other ⁽⁶⁾	871	867	907	953	1,014	1,021	996	1,085
Total Wireless	\$ 26,459	\$ 26,371	\$ 26,848	\$ 29,210	\$ 27,176	\$ 28,224	\$ 27,644	\$ 30,245

Footnotes:

- (1) Represents total prepaid results excluding our SafeLink brand.
- (2) Statistics presented as of end of period.
- (3) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.
- (4) Wireless retail core prepaid ARPU - average service revenue per unit from retail prepaid connections excluding our SafeLink brand.
- (5) Intersegment transactions between Consumer or Business segment with corporate entities have not been eliminated.
- (6) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.

Where applicable, the operating results reflect certain adjustments, including those related to the reclassification of connections associated with Verizon's second number offering, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures. Where applicable, historical results have been recast to conform to the current period presentation.

Definitions - Non-GAAP Measures

Non-GAAP Measures

Verizon's Financial and Operating Information includes financial information prepared in conformity with generally accepted accounting principles in the United States (GAAP) as well as non-GAAP financial information. It is management's intent to provide non-GAAP financial information to enhance the understanding of Verizon's GAAP financial information, and it should be considered by the reader in addition to, but not instead of, the financial statements prepared in accordance with GAAP. Each non-GAAP financial measure is presented along with the corresponding GAAP measure so as not to imply that more emphasis should be placed on the non-GAAP measure. We believe that providing these non-GAAP measures in addition to the GAAP measures allows management, investors and other users of our financial information to more fully and accurately assess both consolidated and segment performance. The non-GAAP financial information presented may be determined or calculated differently by other companies and may not be directly comparable to that of other companies.

EBITDA and EBITDA Margin Related Non-GAAP Measures

Consolidated earnings before interest, taxes, depreciation and amortization (Consolidated EBITDA), Segment EBITDA and Segment EBITDA Margin are non-GAAP financial measures that we believe are useful to management, investors and other users of our financial information as they are widely accepted financial measures used in evaluating the profitability of a company and its operating performance in relation to its competitors.

Consolidated EBITDA is calculated by adding back interest, taxes, depreciation and amortization expense to net income.

Segment EBITDA is calculated by adding back segment depreciation and amortization expense to segment operating income. Segment EBITDA Margin is calculated by dividing Segment EBITDA by total segment operating revenues.

Consolidated Adjusted EBITDA and Consolidated Adjusted EBITDA Margin

Consolidated Adjusted EBITDA and Consolidated Adjusted EBITDA Margin are non-GAAP financial measures that we believe provide relevant and useful information to management, investors and other users of our financial information in evaluating the effectiveness of our operations and underlying business trends. We believe that Consolidated Adjusted EBITDA and Consolidated Adjusted EBITDA Margin are used by investors to compare a company's operating performance to its competitors by minimizing impacts caused by differences in capital structure, taxes, and depreciation and amortization policies. Further, the exclusion of non-operational items and special items enables comparability to prior period performance and trend analysis.

Consolidated Adjusted EBITDA is calculated by excluding from Consolidated EBITDA the effect of the following non-operational items: equity in earnings and losses of unconsolidated businesses and other income and expense, net, and the following special items: severance charges, asset and business rationalization, acquisition and integration related charges and legacy legal matter. Severance charges recorded during 2025 relate to separations in connection with workforce reduction initiatives. Severance charges recorded during 2024 relate to separations under our voluntary separation program for select U.S.-based management employees as well as other headcount reduction initiatives. Asset and business rationalization recorded during 2025 and 2024 predominately relates to the decision to cease use of certain real estate assets and exit non-strategic portions of certain businesses, as part of our transformation initiatives. Acquisition and integration related charges recorded during 2025 relate to transaction and integration expenses associated with the acquisition of Frontier Communications Parent, Inc. completed in January 2026. Legacy legal matter recorded during 2024 relates to a litigation matter associated with a legacy contract for the production of telephone directories in Costa Rica by a subsidiary of Verizon.

Consolidated Adjusted EBITDA Margin is calculated by dividing Consolidated Adjusted EBITDA by consolidated operating revenues.

Net Unsecured Debt and Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio

Net Unsecured Debt and Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio are non-GAAP financial measures that we believe are useful to management, investors and other users of our financial information in evaluating Verizon's ability to service its unsecured debt from continuing operations.

Net Unsecured Debt is calculated by subtracting secured debt, a fifty percent equity credit related to junior subordinated notes, and cash and cash equivalents, from the sum of debt maturing within one year and long-term debt. Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio is calculated by dividing Net Unsecured Debt by Consolidated Adjusted EBITDA. For purposes of Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio, Consolidated Adjusted EBITDA is calculated for the last twelve months. We have not provided a reconciliation for our Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio target because we cannot, without unreasonable effort, predict the special items that could arise in future periods.

Adjusted Earnings per Common Share (Adjusted EPS) and Adjusted EPS Forecast

Adjusted EPS and Adjusted EPS Forecast are non-GAAP financial measures that we believe are useful to management, investors and other users of our financial information in evaluating our operating results and understanding our operating trends without the effect of special items which could vary from period to period. We believe excluding special items provides more comparable assessment of our financial results from period to period.

Adjusted EPS is calculated by excluding from the calculation of reported EPS the effect of the following special items: amortization of acquisition-related intangible assets, severance, pension and benefits charges (credits), asset and business rationalization, acquisition and integration related charges, legacy legal matter, Verizon Business Group goodwill impairment, legal settlement, business transformation costs, non-strategic business shutdown, early debt redemption costs, net (gain) loss from disposition of asset and business and loss on spectrum licenses.

We exclude the amortization of acquisition-related intangible assets because the amount and timing of such charges are significantly impacted by the timing, size, number and nature of the acquisitions we consummate. While we have a history of significant acquisition activity, we do not acquire businesses on a predictable cycle, and the amount of an acquisition's purchase price allocated to intangible assets and related amortization term are unique to each acquisition and can vary significantly from acquisition to acquisition. Exclusion of this amortization expense facilitates more consistent comparisons of operating results over time between our newly acquired and long-held businesses, and with both acquisitive and non-acquisitive peer companies. We believe that it is important for investors to understand that our non-GAAP financial measure adjusts for the intangible asset amortization but does not adjust the revenue that is generated in part from the use of such intangible assets.

Definitions - Non-GAAP Measures

We exclude the acquisition and integration related charges because the amount and timing of such charges are significantly impacted by the timing, size, and nature of the acquisitions we consummate. While we have a history of significant acquisition activity, we do not acquire businesses on a predictable cycle, and the related costs to integrate an acquired business into our operations are unique to each acquisition and can vary significantly from acquisition to acquisition. Exclusion of acquisition and integration related charges facilitates more consistent comparisons of our operating results with historical periods, and with both acquisitive and non-acquisitive peer companies.

We have not provided a reconciliation for our Adjusted EPS Forecast because we cannot, without unreasonable effort, predict the special items that could arise during 2026.

Free Cash Flow and Free Cash Flow Forecast

Free cash flow and free cash flow forecast are non-GAAP financial measures that reflect an additional way of viewing our liquidity that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our cash flows. We believe they are more conservative measures of cash flow since capital expenditures are necessary for ongoing operations. Free cash flow and free cash flow forecast have limitations due to the fact that they do not represent the residual cash flow available for discretionary expenditures. For example, free cash flow and free cash flow forecast do not incorporate payments made or expected to be made on finance lease obligations or cash payments for business acquisitions or wireless licenses. Therefore, we believe it is important to view free cash flow and free cash flow forecast as complements to our entire consolidated statements of cash flows.

Free cash flow is calculated by subtracting capital expenditures (including capitalized software) from net cash provided by operating activities. Free cash flow forecast is calculated by subtracting capital expenditures forecast (including capitalized software) from forecasted net cash provided by operating activities.

Non-GAAP Reconciliations - Consolidated

Consolidated EBITDA, Consolidated Adjusted EBITDA and Consolidated Adjusted EBITDA Margin

(dollars in millions)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 6/30/24	3 Mos. Ended 9/30/24	3 Mos. Ended 12/31/24	Full Year 2024	3 Mos. Ended 3/31/25	3 Mos. Ended 6/30/25	3 Mos. Ended 9/30/25	3 Mos. Ended 12/31/25	Full Year 2025
Consolidated Net Income	\$4,722	\$4,702	\$3,411	\$5,114	\$17,949	\$4,983	\$5,121	\$5,056	\$2,448	\$17,608
Add:										
Provision for income taxes	1,353	1,332	891	1,454	5,030	1,490	1,488	1,471	615	5,064
Interest expense ⁽¹⁾	1,635	1,698	1,672	1,644	6,649	1,632	1,639	1,664	1,759	6,694
Depreciation and amortization expense ⁽²⁾	4,445	4,483	4,458	4,506	17,892	4,577	4,635	4,618	4,519	18,349
Consolidated EBITDA	\$12,155	\$12,215	\$10,432	\$12,718	\$47,520	\$12,682	\$12,883	\$12,809	\$9,341	\$47,715
Add/(subtract):										
Other (income) expense, net ⁽³⁾	\$(198)	\$ 72	\$(72)	\$(797)	\$(995)	\$(121)	\$(79)	\$(92)	\$ 185	\$(107)
Equity in (earnings) losses of unconsolidated businesses	9	14	24	6	53	(6)	3	6	(3)	—
Severance charges	—	—	1,733	—	1,733	—	—	—	1,715	1,715
Asset and business rationalization	—	—	374	—	374	—	—	—	583	583
Acquisition and integration related charges	—	—	—	—	—	—	—	52	39	91
Legacy legal matter	106	—	—	—	106	—	—	—	—	—
Consolidated Adjusted EBITDA	\$12,072	\$12,301	\$12,491	\$11,927	\$48,791	\$12,555	\$12,807	\$12,775	\$11,860	\$49,997
Consolidated Operating Revenues				\$35,681	\$134,788				\$36,381	\$138,191
Consolidated Net Income Margin				14.3 %	13.3 %				6.7 %	12.7 %
Consolidated Adjusted EBITDA Margin				33.4 %	36.2 %				32.6 %	36.2 %
Consolidated Adjusted EBITDA - Year over year change									\$ (67)	\$1,206
Consolidated Adjusted EBITDA - Year over year change %									(0.6)%	2.5 %

Footnotes:

(1) Includes a portion of the Acquisition and integration related charges, where applicable.

(2) Includes Amortization of acquisition-related intangible assets.

(3) Includes Pension and benefits remeasurement adjustments, where applicable.

Non-GAAP Reconciliations - Consolidated

Consolidated EBITDA and Consolidated Adjusted EBITDA (LTM)

(dollars in millions)

Unaudited	12 Mos. Ended 12/31/24	12 Mos. Ended 3/31/25	12 Mos. Ended 6/30/25	12 Mos. Ended 9/30/25	12 Mos. Ended 12/31/25
Consolidated Net Income	\$ 17,949	\$ 18,210	\$ 18,629	\$ 20,274	\$ 17,608
Add:					
Provision for income taxes	5,030	5,167	5,323	5,903	5,064
Interest expense ⁽¹⁾	6,649	6,646	6,587	6,579	6,694
Depreciation and amortization expense ⁽²⁾	17,892	18,024	18,176	18,336	18,349
Consolidated EBITDA	\$ 47,520	\$ 48,047	\$ 48,715	\$ 51,092	\$ 47,715
Add/(subtract):					
Other income, net ⁽³⁾	\$ (995)	\$ (918)	\$ (1,069)	\$ (1,089)	\$ (107)
Equity in losses of unconsolidated businesses	53	38	27	9	—
Severance charges	1,733	1,733	1,733	—	1,715
Asset and business rationalization	374	374	374	—	583
Acquisition and integration related charges	—	—	—	52	91
Legacy legal matter	106	—	—	—	—
Consolidated Adjusted EBITDA	\$ 48,791	\$ 49,274	\$ 49,780	\$ 50,064	\$ 49,997

Footnotes:

- (1) Includes a portion of the Acquisition and integration related charges, where applicable.
- (2) Includes Amortization of acquisition-related intangible assets.
- (3) Includes Pension and benefits remeasurement adjustments, where applicable.

Net Unsecured Debt and Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio

(dollars in millions)

Unaudited	12/31/23	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25	6/30/25	9/30/25	12/31/25
Debt maturing within one year	\$ 12,973	\$ 15,594	\$ 23,255	\$ 21,763	\$ 22,633	\$ 22,629	\$ 22,067	\$ 20,146	\$ 18,618
Long-term debt	137,701	136,104	126,022	128,878	121,381	121,020	123,929	126,629	139,532
Total Debt	150,674	151,698	149,277	150,641	144,014	143,649	145,996	146,775	158,150
Less Secured debt	22,183	23,290	24,015	24,272	26,138	26,336	26,600	27,061	27,067
Unsecured Debt	128,491	128,408	125,262	126,369	117,876	117,313	119,396	119,714	131,083
Less Equity credit for junior subordinated notes ⁽¹⁾	—	—	—	—	—	—	—	—	1,982
Less Cash and cash equivalents	2,065	2,365	2,432	4,987	4,194	2,257	3,435	7,706	19,048
Net Unsecured Debt	\$ 126,426	\$ 126,043	\$ 122,830	\$ 121,382	\$ 113,682	\$ 115,056	\$ 115,961	\$ 112,008	\$ 110,053
Consolidated Net Income (LTM)					\$ 17,949	\$ 18,210	\$ 18,629	\$ 20,274	\$ 17,608
Unsecured Debt to Consolidated Net Income Ratio					6.6x	6.4x	6.4x	5.9x	7.4x
Consolidated Adjusted EBITDA (LTM)					\$ 48,791	\$ 49,274	\$ 49,780	\$ 50,064	\$ 49,997
Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio					2.3x	2.3x	2.3x	2.2x	2.2x
Net Unsecured Debt - Year over year change									\$ (3,629)

Footnote:

- (1) Represents a fifty percent equity credit related to junior subordinated notes outstanding.

Non-GAAP Reconciliations - Consolidated

Adjusted Earnings per Common Share (Adjusted EPS)

(dollars in millions except per share amounts)

Unaudited				3 Mos. Ended				3 Mos. Ended
	Pre-tax	Tax	After-Tax	12/31/24	Pre-tax	Tax	After-Tax	12/31/25
EPS				\$ 1.18				\$ 0.55
Amortization of acquisition-related intangible assets	\$ 191	\$ (51)	\$ 140	0.03	\$ 189	\$ (47)	\$ 142	0.03
Severance, pension and benefits charges (credits)	(668)	165	(503)	(0.12)	2,156	(533)	1,623	0.38
Asset and business rationalization	—	—	—	—	583	(144)	439	0.10
Acquisition and integration related charges	—	—	—	—	58	—	58	0.01
	\$ (477)	\$ 114	\$ (363)	\$ (0.09)	\$ 2,986	\$ (724)	\$ 2,262	\$ 0.53
Adjusted EPS				\$ 1.10				\$ 1.09
Year over year change %								(0.9)%

Footnote:

Adjusted EPS may not add due to rounding.

(dollars in millions except per share amounts)

Unaudited				12 Mos. Ended				12 Mos. Ended
	Pre-tax	Tax	After-Tax	12/31/24	Pre-tax	Tax	After-Tax	12/31/25
EPS				\$ 4.14				\$ 4.06
Amortization of acquisition-related intangible assets	\$ 817	\$ (208)	\$ 609	0.14	\$ 760	\$ (192)	\$ 568	0.13
Severance, pension and benefits charges	1,201	(298)	903	0.21	2,156	(533)	1,623	0.38
Asset and business rationalization	374	(90)	284	0.07	583	(144)	439	0.10
Acquisition and integration related charges	—	—	—	—	110	—	110	0.03
Legacy legal matter	106	(27)	79	0.02	—	—	—	—
	\$ 2,498	\$ (623)	\$ 1,875	\$ 0.44	\$ 3,609	\$ (869)	\$ 2,740	\$ 0.65
Adjusted EPS				\$ 4.59				\$ 4.71
Year over year change %				(2.5)%				2.6 %
Five-year average year over year change %								(0.5)%
Adjusted EPS Growth Forecast								4.0% - 5.0%
Forecasted Adjusted EPS year over year change % at mid-point of Adjusted EPS Growth Forecast								73.1 %

Footnote:

Adjusted EPS may not add due to rounding.

Non-GAAP Reconciliations - Consolidated

(dollars in millions except per share amounts)

Unaudited	12 Mos. Ended				12 Mos. Ended			
	12/31/22				12/31/23			
	Pre-tax	Tax	After-Tax		Pre-tax	Tax	After-Tax	
EPS				\$ 5.06				\$ 2.75
Amortization of acquisition-related intangible assets	\$ 826	\$ (214)	\$ 612	0.15	\$ 865	\$ (219)	\$ 646	0.15
Severance, pension and benefits charges (credits)	(1,371)	339	(1,032)	(0.25)	1,525	(378)	1,147	0.27
Verizon Business Group goodwill impairment	—	—	—	—	5,841	(52)	5,789	1.37
Asset and business rationalization	—	—	—	—	480	(113)	367	0.09
Legal settlement	—	—	—	—	100	(25)	75	0.02
Business transformation costs	—	—	—	—	176	(45)	131	0.03
Non-strategic business shutdown	—	—	—	—	179	(83)	96	0.02
Early debt redemption costs	1,241	(316)	925	0.22	—	—	—	—
	\$ 696	\$ (191)	\$ 505	\$ 0.12	\$ 9,166	\$ (915)	\$ 8,251	\$ 1.96
Adjusted EPS				\$ 5.18				\$ 4.71
Year over year change %				(5.8)%				(9.1)%

Footnote:

Adjusted EPS may not add due to rounding.

(dollars in millions except per share amounts)

Unaudited	12 Mos. Ended				12 Mos. Ended			
	12/31/20				12/31/21			
	Pre-tax	Tax	After-Tax		Pre-tax	Tax	After-Tax	
EPS				\$ 4.30				\$ 5.32
Amortization of acquisition-related intangible assets	\$ —	\$ —	\$ —	—	\$ 594	\$ (145)	\$ 449	0.11
Severance, pension and benefits charges (credits)	1,831	(451)	1,380	0.33	(2,170)	539	(1,631)	(0.39)
Net (gain) loss from disposition of asset and business	119	2	121	0.03	(837)	—	(837)	(0.20)
Early debt redemption costs	102	(26)	76	0.02	3,541	(917)	2,624	0.63
Loss on spectrum licenses	1,195	(281)	914	0.22	223	(56)	167	0.04
	\$ 3,247	\$ (756)	\$ 2,491	\$ 0.60	\$ 1,351	\$ (579)	\$ 772	\$ 0.19
Adjusted EPS				\$ 4.90				\$ 5.50
Year over year change %								12.2 %

Footnote:

Adjusted EPS may not add due to rounding.

Non-GAAP Reconciliations - Consolidated

Free Cash Flow

(dollars in millions)

Unaudited	12 Mos. Ended 12/31/20	12 Mos. Ended 12/31/21	12 Mos. Ended 12/31/22	12 Mos. Ended 12/31/23	12 Mos. Ended 12/31/24	12 Mos. Ended 12/31/25
Net Cash Provided by Operating Activities	\$ 41,768	\$ 39,539	\$ 37,141	\$ 37,475	\$ 36,912	\$ 37,137
Capital expenditures (including capitalized software)	(18,192)	(20,286)	(23,087)	(18,767)	(17,090)	(17,011)
Free Cash Flow	\$ 23,576	\$ 19,253	\$ 14,054	\$ 18,708	\$ 19,822	\$ 20,126
Year over year change %		(18.3)%	(27.0)%	33.1 %	6.0 %	1.5 %
Five-year average year over year change %						(0.9)%

Free Cash Flow Forecast

(dollars in millions)

Unaudited	12 Mos. Ended 12/31/26
Net Cash Provided by Operating Activities Forecast	\$ 37,500 - 38,000
Capital expenditures forecast (including capitalized software)	(16,000 - 16,500)
Free Cash Flow Forecast	\$ 21,500
Free Cash Flow Growth Forecast %	6.8 %

Non-GAAP Reconciliations - Segments

Segment EBITDA and Segment EBITDA Margin

Consumer

(dollars in millions)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 6/30/24	3 Mos. Ended 9/30/24	3 Mos. Ended 12/31/24	Full Year 2024	3 Mos. Ended 3/31/25	3 Mos. Ended 6/30/25	3 Mos. Ended 9/30/25	3 Mos. Ended 12/31/25	Full Year 2025
Operating Income	\$ 7,372	\$ 7,604	\$ 7,604	\$ 6,904	\$29,484	\$ 7,424	\$ 7,643	\$ 7,664	\$ 6,897	\$29,628
Add Depreciation and amortization expense	3,309	3,394	3,411	3,438	13,552	3,543	3,582	3,568	3,480	14,173
Segment EBITDA	\$10,681	\$10,998	\$11,015	\$10,342	\$43,036	\$10,967	\$11,225	\$11,232	\$10,377	\$43,801
Total operating revenues	\$25,057	\$24,927	\$25,360	\$27,560	\$102,904	\$25,618	\$26,648	\$26,105	\$28,436	\$106,807
Operating Income Margin	29.4 %	30.5 %	30.0 %	25.1 %	28.7 %	29.0 %	28.7 %	29.4 %	24.3 %	27.7 %
Segment EBITDA Margin	42.6 %	44.1 %	43.4 %	37.5 %	41.8 %	42.8 %	42.1 %	43.0 %	36.5 %	41.0 %
Segment EBITDA - Year over year change %									0.3 %	1.8 %

Business

(dollars in millions)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 6/30/24	3 Mos. Ended 9/30/24	3 Mos. Ended 12/31/24	Full Year 2024	3 Mos. Ended 3/31/25	3 Mos. Ended 6/30/25	3 Mos. Ended 9/30/25	3 Mos. Ended 12/31/25	Full Year 2025
Operating Income	\$ 399	\$ 500	\$ 565	\$ 594	\$ 2,058	\$ 664	\$ 638	\$ 637	\$ 593	\$ 2,532
Add Depreciation and amortization expense	1,128	1,078	1,040	1,061	4,307	1,020	1,031	1,035	1,026	4,112
Segment EBITDA	\$ 1,527	\$ 1,578	\$ 1,605	\$ 1,655	\$ 6,365	\$ 1,684	\$ 1,669	\$ 1,672	\$ 1,619	\$ 6,644
Total operating revenues	\$ 7,376	\$ 7,300	\$ 7,351	\$ 7,504	\$29,531	\$ 7,286	\$ 7,275	\$ 7,142	\$ 7,366	\$29,069
Operating Income Margin	5.4 %	6.8 %	7.7 %	7.9 %	7.0 %	9.1 %	8.8 %	8.9 %	8.1 %	8.7 %
Segment EBITDA Margin	20.7 %	21.6 %	21.8 %	22.1 %	21.6 %	23.1 %	22.9 %	23.4 %	22.0 %	22.9 %
Segment EBITDA - Year over year change %									(2.2)%	4.4 %