

# **Financial and Operating Information**

**As of March 31, 2025**

**verizon**

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## Condensed Consolidated Statements of Income

(dollars in millions, except per share amounts)

Unaudited	2023		2024				2025	
	Full Year	1Q	2Q	3Q	4Q	Full Year	1Q	Year to date
<b>Operating Revenues</b>								
Service revenues and other	\$ 109,652	\$ 27,620	\$ 27,798	\$ 27,987	\$ 28,166	\$ 111,571	\$ 28,087	\$ 28,087
Wireless equipment revenues	24,322	5,361	4,998	5,343	7,515	23,217	5,398	5,398
<b>Total Operating Revenues</b>	<b>133,974</b>	<b>32,981</b>	<b>32,796</b>	<b>33,330</b>	<b>35,681</b>	<b>134,788</b>	<b>33,485</b>	<b>33,485</b>
<b>Operating Expenses</b>								
Cost of services	28,100	6,967	6,904	7,193	6,933	27,997	6,950	6,950
Cost of wireless equipment	26,787	5,905	5,567	6,047	8,581	26,100	6,106	6,106
Selling, general and administrative expense	32,745	8,143	8,024	9,706	8,240	34,113	7,874	7,874
Depreciation and amortization expense	17,624	4,445	4,483	4,458	4,506	17,892	4,577	4,577
Verizon Business Group goodwill impairment	5,841	—	—	—	—	—	—	—
<b>Total Operating Expenses</b>	<b>111,097</b>	<b>25,460</b>	<b>24,978</b>	<b>27,404</b>	<b>28,260</b>	<b>106,102</b>	<b>25,507</b>	<b>25,507</b>
<b>Operating Income</b>	<b>22,877</b>	<b>7,521</b>	<b>7,818</b>	<b>5,926</b>	<b>7,421</b>	<b>28,686</b>	<b>7,978</b>	<b>7,978</b>
Equity in earnings (losses) of unconsolidated businesses	(53)	(9)	(14)	(24)	(6)	(53)	6	6
Other income (expense), net	(313)	198	(72)	72	797	995	121	121
Interest expense	(5,524)	(1,635)	(1,698)	(1,672)	(1,644)	(6,649)	(1,632)	(1,632)
<b>Income Before Provision For Income Taxes</b>	<b>16,987</b>	<b>6,075</b>	<b>6,034</b>	<b>4,302</b>	<b>6,568</b>	<b>22,979</b>	<b>6,473</b>	<b>6,473</b>
Provision for income taxes	(4,892)	(1,353)	(1,332)	(891)	(1,454)	(5,030)	(1,490)	(1,490)
<b>Net Income</b>	<b>\$ 12,095</b>	<b>\$ 4,722</b>	<b>\$ 4,702</b>	<b>\$ 3,411</b>	<b>\$ 5,114</b>	<b>\$ 17,949</b>	<b>\$ 4,983</b>	<b>\$ 4,983</b>
Net income attributable to noncontrolling interests	\$ 481	\$ 120	\$ 109	\$ 105	\$ 109	\$ 443	\$ 104	\$ 104
Net income attributable to Verizon	11,614	4,602	4,593	3,306	5,005	17,506	4,879	4,879
<b>Net Income</b>	<b>\$ 12,095</b>	<b>\$ 4,722</b>	<b>\$ 4,702</b>	<b>\$ 3,411</b>	<b>\$ 5,114</b>	<b>\$ 17,949</b>	<b>\$ 4,983</b>	<b>\$ 4,983</b>
<b>Basic Earnings Per Common Share</b>								
Net income attributable to Verizon	\$ 2.76	\$ 1.09	\$ 1.09	\$ 0.78	\$ 1.19	\$ 4.15	\$ 1.16	\$ 1.16
Weighted-average shares outstanding (in millions)	4,211	4,215	4,215	4,220	4,222	4,218	4,222	4,222
<b>Diluted Earnings Per Common Share<sup>(1)</sup></b>								
Net income attributable to Verizon	\$ 2.75	\$ 1.09	\$ 1.09	\$ 0.78	\$ 1.18	\$ 4.14	\$ 1.15	\$ 1.15
Weighted-average shares outstanding (in millions)	4,215	4,219	4,221	4,225	4,227	4,223	4,226	4,226

## Footnotes:

(1) Where applicable, Diluted Earnings per Common Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

EPS may not add due to rounding.

## Condensed Consolidated Balance Sheets

(dollars in millions)

Unaudited	12/31/23	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25
<b>Assets</b>						
Current assets						
Cash and cash equivalents	\$ 2,065	\$ 2,365	\$ 2,432	\$ 4,987	\$ 4,194	\$ 2,257
Accounts receivable	26,102	26,380	26,702	27,040	27,261	27,033
Less Allowance for credit losses	1,017	1,061	1,095	1,086	1,152	1,144
Accounts receivable, net	25,085	25,319	25,607	25,954	26,109	25,889
Inventories	2,057	2,076	1,841	2,523	2,247	2,197
Prepaid expenses and other	7,607	8,197	8,176	7,177	7,973	7,010
Total current assets	36,814	37,957	38,056	40,641	40,523	37,353
Property, plant and equipment	320,108	322,266	324,978	327,555	331,406	331,888
Less Accumulated depreciation	211,798	214,403	217,088	220,027	222,884	223,965
Property, plant and equipment, net	108,310	107,863	107,890	107,528	108,522	107,923
Investments in unconsolidated businesses	953	941	908	867	842	820
Wireless licenses	155,667	156,111	156,291	156,481	156,613	156,726
Goodwill	22,843	22,842	22,842	22,844	22,841	22,842
Other intangible assets, net	11,057	10,835	10,680	10,674	11,129	10,847
Operating lease right-of-use assets	24,726	24,351	24,064	23,613	24,472	24,175
Other assets	19,885	19,258	18,415	18,516	19,769	19,678
<b>Total assets</b>	<b>\$ 380,255</b>	<b>\$ 380,158</b>	<b>\$ 379,146</b>	<b>\$ 381,164</b>	<b>\$ 384,711</b>	<b>\$ 380,364</b>
<b>Liabilities and Equity</b>						
Current liabilities						
Debt maturing within one year	\$ 12,973	\$ 15,594	\$ 23,255	\$ 21,763	\$ 22,633	\$ 22,629
Accounts payable and accrued liabilities	23,453	20,139	19,727	22,222	23,374	19,413
Current operating lease liabilities	4,266	4,282	4,247	4,312	4,415	4,686
Other current liabilities	12,531	13,616	13,577	13,519	14,349	14,338
Total current liabilities	53,223	53,631	60,806	61,816	64,771	61,066
Long-term debt	137,701	136,104	126,022	128,878	121,381	121,020
Employee benefit obligations	13,189	12,805	12,812	12,744	11,997	11,793
Deferred income taxes	45,781	45,980	46,082	45,865	46,732	46,643
Non-current operating lease liabilities	20,002	19,654	19,456	19,247	19,928	19,379
Other liabilities	16,560	16,258	16,429	14,946	19,327	18,426
Total long-term liabilities	233,233	230,801	220,801	221,680	219,365	217,261
Equity						
Common stock	429	429	429	429	429	429
Additional paid in capital	13,631	13,571	13,539	13,479	13,466	13,415
Retained earnings	82,915	84,714	86,504	86,958	89,110	91,128
Accumulated other comprehensive loss	(1,380)	(1,199)	(1,287)	(1,665)	(923)	(1,489)
Common stock in treasury, at cost	(3,821)	(3,602)	(3,590)	(3,585)	(3,583)	(3,295)
Deferred compensation – employee stock ownership plans and other	656	421	577	710	738	534
Noncontrolling interests	1,369	1,392	1,367	1,342	1,338	1,315
Total equity	93,799	95,726	97,539	97,668	100,575	102,037
<b>Total liabilities and equity</b>	<b>\$ 380,255</b>	<b>\$ 380,158</b>	<b>\$ 379,146</b>	<b>\$ 381,164</b>	<b>\$ 384,711</b>	<b>\$ 380,364</b>

## Consolidated - Selected Financial and Operating Statistics

(dollars in millions)

Unaudited	12/31/23	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25
Total debt	\$ 150,674	\$ 151,698	\$ 149,277	\$ 150,641	\$ 144,014	\$ <b>143,649</b>
Unsecured debt	\$ 128,491	\$ 128,408	\$ 125,262	\$ 126,369	\$ 117,876	\$ <b>117,313</b>
Net unsecured debt <sup>(1)</sup>	\$ 126,426	\$ 126,043	\$ 122,830	\$ 121,382	\$ 113,682	\$ <b>115,056</b>
Unsecured debt / Consolidated Net Income (LTM)		10.9x	10.7x	12.3x	6.6x	<b>6.4x</b>
Net unsecured debt / Consolidated Adjusted EBITDA <sup>(1)(2)</sup>		2.6x	2.5x	2.5x	2.3x	<b>2.3x</b>
Common shares outstanding end of period (in millions)	4,204	4,209	4,210	4,210	4,210	<b>4,216</b>
Total employees ('000) <sup>(3)</sup>	105.4	104.4	103.9	101.2	99.6	<b>99.4</b>
Quarterly cash dividends declared per common share	\$ 0.6650	\$ 0.6650	\$ 0.6650	\$ 0.6775	\$ 0.6775	\$ <b>0.6775</b>

**Footnotes:**

(1) Non-GAAP financial measure.

(2) Consolidated Adjusted EBITDA excludes the effects of non-operational items and special items.

(3) Number of employees on a full-time equivalent basis.

## Condensed Consolidated Statements of Cash Flows

(dollars in millions)

Unaudited	12 Mos. Ended 12/31/23	3 Mos. Ended 3/31/24	6 Mos. Ended 6/30/24	9 Mos. Ended 9/30/24	12 Mos. Ended 12/31/24	3 Mos. Ended 3/31/25
<b>Cash Flows from Operating Activities</b>						
Net Income	\$ 12,095	\$ 4,722	\$ 9,424	\$ 12,835	\$ 17,949	\$ 4,983
Adjustments to reconcile net income to net cash provided by operating activities:						
Depreciation and amortization expense	17,624	4,445	8,928	13,386	17,892	4,577
Employee retirement benefits	1,206	62	354	469	(52)	143
Deferred income taxes	2,388	141	282	247	815	132
Provision for expected credit losses	2,214	567	1,119	1,623	2,338	587
Equity in losses of unconsolidated businesses, inclusive of dividends received	84	14	33	62	75	20
Verizon Business Group goodwill impairment	5,841	—	—	—	—	—
Changes in current assets and liabilities, net of effects from acquisition/ disposition of businesses	(267)	(2,531)	(3,572)	(2,609)	(2,278)	(2,618)
Other, net	(3,710)	(336)	1	467	173	(42)
Net cash provided by operating activities	37,475	7,084	16,569	26,480	36,912	7,782
<b>Cash Flows from Investing Activities</b>						
Capital expenditures (including capitalized software)	(18,767)	(4,376)	(8,071)	(12,019)	(17,090)	(4,145)
Cash received (paid) related to acquisitions of businesses, net of cash acquired	(30)	—	—	—	—	—
Acquisitions of wireless licenses	(5,796)	(449)	(613)	(768)	(900)	(122)
Other, net	1,161	(420)	(426)	(326)	(684)	515
Net cash used in investing activities	(23,432)	(5,245)	(9,110)	(13,113)	(18,674)	(3,752)
<b>Cash Flows from Financing Activities</b>						
Proceeds from long-term borrowings	2,018	3,110	3,122	3,142	3,146	—
Proceeds from asset-backed long-term borrowings	6,594	2,510	5,828	8,229	12,422	2,781
Repayments of long-term borrowings and finance lease obligations	(6,181)	(4,508)	(5,719)	(6,623)	(11,854)	(2,446)
Repayments of asset-backed long-term borrowings	(4,443)	(1,408)	(4,008)	(6,158)	(8,490)	(2,589)
Dividends paid	(11,025)	(2,796)	(5,598)	(8,399)	(11,249)	(2,856)
Other, net	(1,620)	1,664	(687)	(1,668)	(1,075)	(783)
Net cash used in financing activities	(14,657)	(1,428)	(7,062)	(11,477)	(17,100)	(5,893)
<b>Increase (decrease) in cash, cash equivalents and restricted cash</b>	(614)	411	397	1,890	1,138	(1,863)
<b>Cash, cash equivalents and restricted cash, beginning of period</b>	4,111	3,497	3,497	3,497	3,497	4,635
<b>Cash, cash equivalents and restricted cash, end of period</b>	\$ 3,497	\$ 3,908	\$ 3,894	\$ 5,387	\$ 4,635	\$ 2,772

## Footnote:

Certain amounts have been reclassified to conform to the current period presentation.

## Consumer - Selected Financial Results

(dollars in millions)

Unaudited	2024				2025
	1Q	2Q	3Q	4Q	1Q
<b>Operating Revenues</b>					
Service <sup>(1)</sup>	\$ 19,624	\$ 19,851	\$ 19,919	\$ 20,064	\$ 20,066
Wireless equipment	4,490	4,143	4,478	6,487	4,532
Other <sup>(1)</sup>	943	933	963	1,009	1,020
<b>Total Operating Revenues</b>	<b>25,057</b>	<b>24,927</b>	<b>25,360</b>	<b>27,560</b>	<b>25,618</b>
<b>Operating Expenses</b>					
Cost of services	4,537	4,450	4,567	4,518	4,574
Cost of wireless equipment	4,750	4,432	4,850	7,227	4,912
Selling, general and administrative expense	5,089	5,047	4,928	5,473	5,165
Depreciation and amortization expense	3,309	3,394	3,411	3,438	3,543
<b>Total Operating Expenses</b>	<b>17,685</b>	<b>17,323</b>	<b>17,756</b>	<b>20,656</b>	<b>18,194</b>
<b>Operating Income</b>	<b>\$ 7,372</b>	<b>\$ 7,604</b>	<b>\$ 7,604</b>	<b>\$ 6,904</b>	<b>\$ 7,424</b>
<b>Operating Income Margin</b>	<b>29.4 %</b>	<b>30.5 %</b>	<b>30.0 %</b>	<b>25.1 %</b>	<b>29.0 %</b>
<b>Segment EBITDA<sup>(2)</sup></b>	<b>\$ 10,681</b>	<b>\$ 10,998</b>	<b>\$ 11,015</b>	<b>\$ 10,342</b>	<b>\$ 10,967</b>
<b>Segment EBITDA Margin<sup>(2)</sup></b>	<b>42.6 %</b>	<b>44.1 %</b>	<b>43.4 %</b>	<b>37.5 %</b>	<b>42.8 %</b>

**Footnotes:**

(1) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.

(2) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

## Consumer - Selected Operating Statistics

Unaudited	2024				2025
	1Q	2Q	3Q	4Q	1Q
<b>Connections ('000):</b>					
Wireless retail	114,809	114,236	114,211	115,256	<b>115,084</b>
Wireless retail postpaid	93,905	93,960	94,005	95,118	<b>94,854</b>
Wireless retail postpaid phone	74,523	74,407	74,412	74,772	<b>74,406</b>
Wireless retail core prepaid <sup>(1)</sup>	18,717	18,702	18,780	18,843	<b>18,977</b>
Fios video	2,883	2,818	2,744	2,684	<b>2,626</b>
Fios internet	7,025	7,049	7,088	7,135	<b>7,176</b>
Fixed wireless access (FWA) broadband	2,070	2,292	2,498	2,714	<b>2,914</b>
Wireline broadband	7,227	7,238	7,264	7,300	<b>7,330</b>
Total broadband	9,297	9,530	9,762	10,014	<b>10,244</b>
<b>Gross Additions ('000):</b>					
Wireless retail postpaid	2,983	2,901	3,088	4,310	<b>2,970</b>
Wireless retail postpaid phone	1,674	1,647	1,860	2,324	<b>1,658</b>
<b>Net Additions Detail ('000):</b>					
Wireless retail	(141)	(552)	(1)	1,064	<b>(159)</b>
Wireless retail postpaid	75	72	68	1,130	<b>(253)</b>
Wireless retail postpaid phone	(194)	(109)	18	367	<b>(356)</b>
Wireless retail core prepaid <sup>(1)</sup>	(131)	(12)	80	65	<b>137</b>
Fios video	(68)	(65)	(74)	(60)	<b>(58)</b>
Fios internet	49	24	39	47	<b>41</b>
FWA broadband	203	218	209	216	<b>199</b>
Wireline broadband	36	13	26	35	<b>31</b>
Total broadband	239	231	235	251	<b>230</b>
<b>Churn Rate:</b>					
Wireless retail	1.62 %	1.63 %	1.61 %	1.64 %	<b>1.57 %</b>
Wireless retail postpaid	1.03 %	1.00 %	1.07 %	1.12 %	<b>1.13 %</b>
Wireless retail postpaid phone	0.83 %	0.79 %	0.83 %	0.88 %	<b>0.90 %</b>
Wireless retail core prepaid <sup>(1)</sup>	3.61 %	3.59 %	3.72 %	3.78 %	<b>3.47 %</b>
<b>Revenue Statistics (in millions):</b>					
Wireless service revenue <sup>(2)</sup>	\$ 16,760	\$ 16,985	\$ 17,036	\$ 17,170	<b>\$ 17,199</b>
Fios revenue	\$ 2,896	\$ 2,896	\$ 2,916	\$ 2,939	<b>\$ 2,896</b>
<b>Other Wireless Statistics:</b>					
Wireless retail postpaid ARPA <sup>(2)(3)</sup>	\$ 141.31	\$ 144.15	\$ 144.94	\$ 145.61	<b>\$ 146.46</b>
Wireless retail postpaid upgrade rate	3.1 %	2.9 %	3.2 %	4.5 %	<b>3.0 %</b>
Wireless retail postpaid accounts ('000) <sup>(4)</sup>	32,876	32,769	32,719	32,794	<b>32,620</b>
Wireless retail postpaid connections per account <sup>(4)</sup>	2.86	2.87	2.87	2.90	<b>2.91</b>
Wireless retail core prepaid ARPU <sup>(5)</sup>	\$ 32.26	\$ 32.48	\$ 32.41	\$ 32.34	<b>\$ 31.92</b>

**Footnotes:**

- (1) Represents total prepaid results excluding our SafeLink brand.
- (2) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.
- (3) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.
- (4) Statistics presented as of end of period.
- (5) Wireless retail core prepaid ARPU - average service revenue per unit from retail prepaid connections excluding our SafeLink brand.

Where applicable, the operating results reflect certain adjustments, including those related to the reclassification of connections associated with Verizon's second number offering, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures. Where applicable, historical results have been recast to conform to the current period presentation.

Certain intersegment transactions with corporate entities have not been eliminated.



## Business - Selected Financial Results

(dollars in millions)

Unaudited	2024				2025
	1Q	2Q	3Q	4Q	1Q
<b>Operating Revenues</b>					
Enterprise and Public Sector	\$ 3,587	\$ 3,545	\$ 3,538	\$ 3,548	\$ 3,457
Business Markets and Other	3,195	3,203	3,263	3,438	3,314
Wholesale	594	552	550	518	515
<b>Total Operating Revenues</b>	<b>7,376</b>	<b>7,300</b>	<b>7,351</b>	<b>7,504</b>	<b>7,286</b>
<b>Operating Expenses</b>					
Cost of services	2,432	2,455	2,440	2,415	2,376
Cost of wireless equipment	1,155	1,135	1,197	1,354	1,194
Selling, general and administrative expense	2,262	2,132	2,109	2,080	2,032
Depreciation and amortization expense	1,128	1,078	1,040	1,061	1,020
<b>Total Operating Expenses</b>	<b>6,977</b>	<b>6,800</b>	<b>6,786</b>	<b>6,910</b>	<b>6,622</b>
<b>Operating Income</b>	<b>\$ 399</b>	<b>\$ 500</b>	<b>\$ 565</b>	<b>\$ 594</b>	<b>\$ 664</b>
<b>Operating Income Margin</b>	<b>5.4 %</b>	<b>6.8 %</b>	<b>7.7 %</b>	<b>7.9 %</b>	<b>9.1 %</b>
<b>Segment EBITDA<sup>(1)</sup></b>	<b>\$ 1,527</b>	<b>\$ 1,578</b>	<b>\$ 1,605</b>	<b>\$ 1,655</b>	<b>\$ 1,684</b>
<b>Segment EBITDA Margin<sup>(1)</sup></b>	<b>20.7 %</b>	<b>21.6 %</b>	<b>21.8 %</b>	<b>22.1 %</b>	<b>23.1 %</b>

**Footnotes:**

(1) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

## Business - Selected Operating Statistics

Unaudited	2024				2025
	1Q	2Q	3Q	4Q	1Q
<b>Connections ('000):</b>					
Wireless retail postpaid	29,947	30,230	30,532	30,819	<b>30,890</b>
Wireless retail postpaid phone	18,295	18,445	18,603	18,745	<b>18,808</b>
Fios video	59	58	56	54	<b>52</b>
Fios internet	389	393	397	401	<b>405</b>
FWA broadband	1,358	1,523	1,698	1,854	<b>1,931</b>
Wireline broadband	458	458	459	459	<b>459</b>
Total broadband	1,816	1,981	2,157	2,313	<b>2,390</b>
<b>Gross Additions ('000):</b>					
Wireless retail postpaid	1,531	1,579	1,601	1,617	<b>1,504</b>
Wireless retail postpaid phone	694	737	770	740	<b>715</b>
<b>Net Additions Detail ('000):</b>					
Wireless retail postpaid	178	268	281	283	<b>94</b>
Wireless retail postpaid phone	80	135	149	137	<b>67</b>
Fios video	(2)	(1)	(2)	(2)	<b>(2)</b>
Fios internet	4	4	4	4	<b>4</b>
FWA broadband	151	160	154	157	<b>109</b>
Wireline broadband	(1)	—	—	—	<b>—</b>
Total broadband	150	160	154	157	<b>109</b>
<b>Churn Rate:</b>					
Wireless retail postpaid	1.51 %	1.45 %	1.45 %	1.45 %	<b>1.52 %</b>
Wireless retail postpaid phone	1.13 %	1.09 %	1.12 %	1.08 %	<b>1.15 %</b>
<b>Revenue Statistics (in millions):</b>					
Wireless service revenue <sup>(1)</sup>	\$ 3,467	\$ 3,521	\$ 3,562	\$ 3,572	<b>\$ 3,565</b>
Fios revenue	\$ 311	\$ 313	\$ 314	\$ 314	<b>\$ 310</b>
<b>Other Operating Statistics:</b>					
Wireless retail postpaid upgrade rate	2.5 %	2.4 %	2.5 %	2.8 %	<b>2.2 %</b>

**Footnotes:**

(1) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.

Where applicable, the operating results reflect certain adjustments, including those related to the reclassification of connections associated with Verizon's second number offering, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures. Where applicable, historical results have been recast to conform to the current period presentation.

Certain intersegment transactions with corporate entities have not been eliminated.

## Supplemental Information - Total Wireless Operating and Financial Statistics

The following supplemental schedule contains certain financial and operating metrics which reflect an aggregation of our Consumer and Business segments' wireless results.

Unaudited	2024				2025
	1Q	2Q	3Q	4Q	1Q
<b>Connections ('000)</b>					
Retail	144,756	144,466	144,743	146,075	<b>145,974</b>
Retail postpaid	123,852	124,190	124,537	125,937	<b>125,744</b>
Retail postpaid phone	92,818	92,852	93,015	93,517	<b>93,214</b>
Retail core prepaid <sup>(1)</sup>	18,717	18,702	18,780	18,843	<b>18,977</b>
<b>Net Additions Detail ('000)</b>					
Retail	37	(284)	280	1,347	<b>(65)</b>
Retail postpaid	253	340	349	1,413	<b>(159)</b>
Retail postpaid phone	(114)	26	167	504	<b>(289)</b>
Retail core prepaid <sup>(1)</sup>	(131)	(12)	80	65	<b>137</b>
<b>Account Statistics</b>					
Retail postpaid accounts ('000) <sup>(2)</sup>	34,839	34,766	34,746	34,849	<b>34,696</b>
Retail postpaid connections per account <sup>(2)</sup>	3.55	3.57	3.58	3.61	<b>3.62</b>
Retail postpaid ARPA <sup>(3)(6)</sup>	\$ 164.27	\$ 167.38	\$ 168.44	\$ 168.96	<b>\$ 169.81</b>
Retail core prepaid ARPU <sup>(4)</sup>	\$ 32.26	\$ 32.48	\$ 32.41	\$ 32.34	<b>\$ 31.92</b>
<b>Churn Detail</b>					
Retail	1.60 %	1.59 %	1.57 %	1.60 %	<b>1.56 %</b>
Retail postpaid	1.15 %	1.11 %	1.16 %	1.20 %	<b>1.23 %</b>
Retail postpaid phone	0.89 %	0.85 %	0.88 %	0.92 %	<b>0.95 %</b>
Retail core prepaid <sup>(1)</sup>	3.61 %	3.59 %	3.72 %	3.78 %	<b>3.47 %</b>
<b>Retail Postpaid Connection Statistics</b>					
Upgrade rate	3.0 %	2.8 %	3.0 %	4.1 %	<b>2.8 %</b>
<b>Revenue Statistics (in millions)<sup>(5)</sup></b>					
FWA revenue	\$ 452	\$ 514	\$ 562	\$ 611	<b>\$ 668</b>
Wireless service <sup>(6)</sup>	\$ 20,227	\$ 20,506	\$ 20,598	\$ 20,742	<b>\$ 20,764</b>
Wireless equipment	5,361	4,998	5,343	7,515	<b>5,398</b>
Wireless other <sup>(6)</sup>	871	867	907	953	<b>1,014</b>
Total Wireless	\$ 26,459	\$ 26,371	\$ 26,848	\$ 29,210	<b>\$ 27,176</b>

### Footnotes:

(1) Represents total prepaid results excluding our SafeLink brand.

(2) Statistics presented as of end of period.

(3) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.

(4) Wireless retail core prepaid ARPU - average service revenue per unit from retail prepaid connections excluding our SafeLink brand.

(5) Intersegment transactions between Consumer or Business segment with corporate entities have not been eliminated.

(6) Reflects the reclassification of recurring device protection and insurance related plan revenues from Other revenue into Wireless service revenue in the first quarter of 2025. Where applicable, historical results have been recast to conform to the current period presentation.

Where applicable, the operating results reflect certain adjustments, including those related to the reclassification of connections associated with Verizon's second number offering, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures. Where applicable, historical results have been recast to conform to the current period presentation.

## Definitions - Non-GAAP Measures

### Non-GAAP Measures

Verizon's Financial and Operating Information includes financial information prepared in conformity with generally accepted accounting principles in the United States (GAAP) as well as non-GAAP financial information. It is management's intent to provide non-GAAP financial information to enhance the understanding of Verizon's GAAP financial information and it should be considered by the reader in addition to, but not instead of, the financial statements prepared in accordance with GAAP. Each non-GAAP financial measure is presented along with the corresponding GAAP measure so as not to imply that more emphasis should be placed on the non-GAAP measure. We believe that providing these non-GAAP measures in addition to the GAAP measures allows management, investors and other users of our financial information to more fully and accurately assess both consolidated and segment performance. The non-GAAP financial information presented may be determined or calculated differently by other companies and may not be directly comparable to that of other companies.

### EBITDA and EBITDA Margin Related Non-GAAP Measures

Consolidated earnings before interest, taxes, depreciation and amortization (EBITDA), Segment EBITDA and Segment EBITDA Margin are non-GAAP financial measures that we believe are useful to management, investors and other users of our financial information as they are widely accepted financial measures used in evaluating the profitability of a company and its operating performance in relation to its competitors.

Consolidated EBITDA is calculated by adding back interest, taxes and depreciation and amortization expense to net income.

Segment EBITDA is calculated by adding back segment depreciation and amortization expense to segment operating income. Segment EBITDA Margin is calculated by dividing Segment EBITDA by total segment operating revenues.

### Consolidated Adjusted EBITDA, Consolidated Adjusted EBITDA Margin and Consolidated Adjusted EBITDA Growth Forecast

Consolidated Adjusted EBITDA, Consolidated Adjusted EBITDA Margin and Consolidated Adjusted EBITDA Growth Forecast are non-GAAP financial measures that we believe provide relevant and useful information to management, investors and other users of our financial information in evaluating the effectiveness of our operations and underlying business trends. We believe that Consolidated Adjusted EBITDA, Consolidated Adjusted EBITDA Margin and Consolidated Adjusted EBITDA Growth Forecast are used by investors to compare a company's operating performance to its competitors by minimizing impacts caused by differences in capital structure, taxes and depreciation and amortization policies. Further, the exclusion of non-operational items and special items enables comparability to prior period performance and trend analysis.

Consolidated Adjusted EBITDA is calculated by excluding from Consolidated EBITDA the effect of the following non-operational items: equity in earnings and losses of unconsolidated businesses and other income and expense, net, and the following special items: severance charges, asset and business rationalization, legacy legal matter, Verizon Business Group ("Verizon Business") goodwill impairment, legal settlement, business transformation costs and non-strategic business shutdown. Severance charges recorded during 2024 relate to separations under our voluntary separation program for select U.S.-based management employees as well as other headcount reduction initiatives. Severance charges recorded during 2023 primarily relate to involuntary separations under our existing plans. Asset and business rationalization recorded during 2024 predominately relates to the decision to cease use of certain real estate assets and exit non-strategic portions of certain businesses, as part of our continued transformation initiatives. Asset rationalization recorded during the second quarter of 2023 relates to certain real estate and non-strategic assets that we made a decision to cease use of as part of our transformation initiatives. Asset rationalization recorded during the fourth quarter of 2023 primarily relates to Verizon Business network assets that we made a decision to cease use of as part of our transformation initiatives. Legacy legal matter recorded during 2024 relates to a litigation matter associated with a legacy contract for the production of telephone directories in Costa Rica by a subsidiary of Verizon. Verizon Business goodwill impairment relates to an impairment charge recognized in the fourth quarter of 2023 as a result of Verizon's annual goodwill impairment test. Legal settlement recorded during 2023 relates to the settlement of a litigation matter regarding certain administrative fees. Business transformation costs recorded during 2023 primarily relate to costs incurred in connection with strategic partnership initiatives in our managed network support services for certain Verizon Business customers. Non-strategic business shutdown relates to the shutdown of our BlueJeans business offering in 2023.

Consolidated Adjusted EBITDA Margin is calculated by dividing Consolidated Adjusted EBITDA by consolidated operating revenues.

We have not provided a reconciliation for our Consolidated Adjusted EBITDA Growth Forecast because we cannot, without unreasonable effort, predict the special items that could arise during 2025.

### Net Unsecured Debt and Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio

Net Unsecured Debt and Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio are non-GAAP financial measures that we believe are useful to management, investors and other users of our financial information in evaluating Verizon's ability to service its unsecured debt from continuing operations.

Net Unsecured Debt is calculated by subtracting secured debt and cash and cash equivalents, from the sum of debt maturing within one year and long-term debt. Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio is calculated by dividing Net Unsecured Debt by Consolidated Adjusted EBITDA. For purposes of Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio, Consolidated Adjusted EBITDA is calculated for the last twelve months. We have not provided a reconciliation for our Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio target because we cannot, without unreasonable effort, predict the timeline for achieving the target or the special items that could arise in future periods.

### Adjusted Earnings per Common Share (Adjusted EPS) and Adjusted EPS Forecast

Adjusted EPS and Adjusted EPS Forecast are non-GAAP financial measures that we believe are useful to management, investors and other users of our financial information in evaluating our operating results and understanding our operating trends without the effect of special items which could vary from period to period. We believe excluding special items provides more comparable assessment of our financial results from period to period.

Adjusted EPS is calculated by excluding from the calculation of reported EPS the effect of the following special items: amortization of acquisition-related intangible assets and legacy legal matter.

## Definitions - Non-GAAP Measures

We exclude the amortization of acquisition-related intangible assets because the amount and timing of such charges are significantly impacted by the timing, size, number and nature of the acquisitions we consummate. While we have a history of significant acquisition activity, we do not acquire businesses on a predictable cycle, and the amount of an acquisition's purchase price allocated to intangible assets and related amortization term are unique to each acquisition and can vary significantly from acquisition to acquisition. Exclusion of this amortization expense facilitates more consistent comparisons of operating results over time between our newly acquired and long-held businesses, and with both acquisitive and non-acquisitive peer companies. We believe that it is important for investors to understand that our non-GAAP financial measure adjusts for the intangible asset amortization but does not adjust the revenue that is generated in part from the use of such intangible assets.

We have not provided a reconciliation for our Adjusted EPS Forecast because we cannot, without unreasonable effort, predict the special items that could arise during 2025.

### **Free Cash Flow and Free Cash Flow Forecast**

Free cash flow and free cash flow forecast are non-GAAP financial measures that reflect an additional way of viewing our liquidity that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our cash flows. We believe they are more conservative measures of cash flow since capital expenditures are necessary for ongoing operations. Free cash flow and free cash flow forecast have limitations due to the fact that they do not represent the residual cash flow available for discretionary expenditures. For example, free cash flow and free cash flow forecast do not incorporate payments made or expected to be made on finance lease obligations or cash payments for acquisitions of businesses or wireless licenses. Therefore, we believe it is important to view free cash flow and free cash flow forecast as complements to our entire consolidated statements of cash flows.

Free cash flow is calculated by subtracting capital expenditures (including capitalized software) from net cash provided by operating activities. Free cash flow forecast is calculated by subtracting capital expenditures forecast (including capitalized software) from forecasted net cash provided by operating activities.

## Non-GAAP Reconciliations - Consolidated

## Consolidated EBITDA, Consolidated Adjusted EBITDA and Consolidated Adjusted EBITDA Margin

(dollars in millions)

	2023			2024				2025
Unaudited	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q
<b>Consolidated Net Income (Loss)</b>	\$ 4,766	\$ 4,884	\$ (2,573)	\$ 4,722	\$ 4,702	\$ 3,411	\$ 5,114	\$ 4,983
Add:								
Provision for income taxes	1,346	1,308	756	1,353	1,332	891	1,454	1,490
Interest expense	1,285	1,433	1,599	1,635	1,698	1,672	1,644	1,632
Depreciation and amortization expense <sup>(1)</sup>	4,359	4,431	4,516	4,445	4,483	4,458	4,506	4,577
<b>Consolidated EBITDA</b>	<b>\$ 11,756</b>	<b>\$ 12,056</b>	<b>\$ 4,298</b>	<b>\$12,155</b>	<b>\$12,215</b>	<b>\$10,432</b>	<b>\$12,718</b>	<b>\$12,682</b>
Add/(subtract):								
Other (income) expense, net <sup>(2)</sup>	\$ (210)	\$ (170)	\$ 807	\$ (198)	\$ 72	\$ (72)	\$ (797)	\$ (121)
Equity in (earnings) losses of unconsolidated businesses	33	18	11	9	14	24	6	(6)
Severance charges	237	—	296	—	—	1,733	—	—
Asset and business rationalization	155	—	325	—	—	374	—	—
Legacy legal matter	—	—	—	106	—	—	—	—
Verizon Business Group goodwill impairment	—	—	5,841	—	—	—	—	—
Legal settlement	—	—	100	—	—	—	—	—
Business transformation costs	—	176	—	—	—	—	—	—
Non-strategic business shutdown	—	158	—	—	—	—	—	—
<b>Consolidated Adjusted EBITDA</b>	<b>\$ 11,971</b>	<b>\$ 12,238</b>	<b>\$ 11,678</b>	<b>\$12,072</b>	<b>\$12,301</b>	<b>\$12,491</b>	<b>\$11,927</b>	<b>\$12,555</b>
<b>Consolidated Operating Revenues</b>				\$32,981				\$33,485
<b>Consolidated Net Income (Loss) Margin</b>				14.3 %				14.9 %
<b>Consolidated Adjusted EBITDA Margin</b>				36.6 %				37.5 %
Consolidated Adjusted EBITDA - Year over year change								\$ 483
Consolidated Adjusted EBITDA - Year over year change %								4.0 %
Consolidated Adjusted EBITDA Margin - Year over year change								90 bps

## Footnotes:

(1) Includes Amortization of acquisition-related intangible assets and a portion of the Non-strategic business shutdown, where applicable.

(2) Includes Pension and benefits remeasurement adjustments, where applicable.

# Non-GAAP Reconciliations - Consolidated

## Consolidated EBITDA and Consolidated Adjusted EBITDA (LTM)

(dollars in millions)

Unaudited	12 Mos. Ended 3/31/24	12 Mos. Ended 6/30/24	12 Mos. Ended 9/30/24	12 Mos. Ended 12/31/24	12 Mos. Ended 3/31/25
<b>Consolidated Net Income</b>	\$ 11,799	\$ 11,735	\$ 10,262	\$ 17,949	\$ 18,210
Add:					
Provision for income taxes	4,763	4,749	4,332	5,030	5,167
Interest expense	5,952	6,365	6,604	6,649	6,646
Depreciation and amortization expense <sup>(1)</sup>	17,751	17,875	17,902	17,892	18,024
<b>Consolidated EBITDA</b>	\$ 40,265	\$ 40,724	\$ 39,100	\$ 47,520	\$ 48,047
Add/(subtract):					
Other (income) expense, net <sup>(2)</sup>	\$ 229	\$ 511	\$ 609	\$ (995)	\$ (918)
Equity in losses of unconsolidated businesses	71	52	58	53	38
Severance charges	533	296	2,029	1,733	1,733
Asset and business rationalization	480	325	699	374	374
Legacy legal matter	106	106	106	106	—
Verizon Business Group goodwill impairment	5,841	5,841	5,841	—	—
Legal settlement	100	100	100	—	—
Business transformation costs	176	176	—	—	—
Non-strategic business shutdown	158	158	—	—	—
<b>Consolidated Adjusted EBITDA</b>	\$ 47,959	\$ 48,289	\$ 48,542	\$ 48,791	\$ 49,274

### Footnotes:

(1) Includes Amortization of acquisition-related intangible assets and a portion of the Non-strategic business shutdown, where applicable.

(2) Includes Pension and benefits remeasurement adjustments, where applicable.

## Net Unsecured Debt and Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio

(dollars in millions)

Unaudited	12/31/23	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25
Debt maturing within one year	\$ 12,973	\$ 15,594	\$ 23,255	\$ 21,763	\$ 22,633	\$ 22,629
Long-term debt	137,701	136,104	126,022	128,878	121,381	121,020
<b>Total Debt</b>	150,674	151,698	149,277	150,641	144,014	143,649
Less Secured debt	22,183	23,290	24,015	24,272	26,138	26,336
<b>Unsecured Debt</b>	128,491	128,408	125,262	126,369	117,876	117,313
Less Cash and cash equivalents	2,065	2,365	2,432	4,987	4,194	2,257
<b>Net Unsecured Debt</b>	\$ 126,426	\$ 126,043	\$ 122,830	\$ 121,382	\$ 113,682	\$ 115,056
<b>Consolidated Net Income (LTM)</b>	\$ 11,799	\$ 11,735	\$ 10,262	\$ 17,949	\$ 17,949	\$ 18,210
<b>Unsecured Debt to Consolidated Net Income Ratio</b>	10.9x	10.7x	12.3x	6.6x	6.6x	6.4x
<b>Consolidated Adjusted EBITDA (LTM)</b>	\$ 47,959	\$ 48,289	\$ 48,542	\$ 48,791	\$ 48,791	\$ 49,274
<b>Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio</b>	2.6x	2.5x	2.5x	2.3x	2.3x	2.3x
Net Unsecured Debt - Quarter over quarter change						\$ 1,374
Net Unsecured Debt - Year over year change						\$ (10,987)
Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio - Quarter over quarter change						— x
Net Unsecured Debt to Consolidated Adjusted EBITDA Ratio - Year over year change						(0.3)x

## Non-GAAP Reconciliations - Consolidated

### Adjusted Earnings per Common Share (Adjusted EPS)

(dollars in millions except per share amounts)

Unaudited	3 Mos. Ended				3 Mos. Ended			
	3/31/24				3/31/25			
	Pre-tax	Tax	After-Tax		Pre-tax	Tax	After-Tax	
<b>EPS</b>				<b>\$ 1.09</b>				<b>\$ 1.15</b>
Amortization of acquisition-related intangible assets	\$ 221	\$ (56)	\$ 165	0.04	\$ 190	\$ (48)	\$ 142	0.03
Legacy legal matter	106	(27)	79	0.02	—	—	—	—
	<b>\$ 327</b>	<b>\$ (83)</b>	<b>\$ 244</b>	<b>\$ 0.06</b>	<b>\$ 190</b>	<b>\$ (48)</b>	<b>\$ 142</b>	<b>\$ 0.03</b>
<b>Adjusted EPS</b>				<b>\$ 1.15</b>				<b>\$ 1.19</b>
Year over year change %								<b>3.5 %</b>

#### Footnote:

Adjusted EPS may not add due to rounding.

### Free Cash Flow

(dollars in millions)

Unaudited	3 Mos. Ended		3 Mos. Ended	
	3/31/24		3/31/25	
<b>Net Cash Provided by Operating Activities</b>	<b>\$</b>	<b>7,084</b>	<b>\$</b>	<b>7,782</b>
Capital expenditures (including capitalized software)		(4,376)		(4,145)
<b>Free Cash Flow</b>	<b>\$</b>	<b>2,708</b>	<b>\$</b>	<b>3,637</b>
Free Cash Flow - Year over year change			<b>\$</b>	<b>929</b>
Free Cash Flow - Year over year change %				<b>34.3 %</b>

### Free Cash Flow Forecast

(dollars in millions)

Unaudited	12 Mos. Ended	
	12/31/25	
<b>Net Cash Provided by Operating Activities Forecast</b>	<b>\$</b>	<b>35,000 - 37,000</b>
Capital expenditures forecast (including capitalized software)		<b>(17,500 - 18,500)</b>
<b>Free Cash Flow Forecast</b>	<b>\$</b>	<b>17,500 - 18,500</b>



## Non-GAAP Reconciliations - Segments

### Segment EBITDA and Segment EBITDA Margin

#### Consumer

	(dollars in millions)				
	3 Mos. Ended	3 Mos. Ended	3 Mos. Ended	3 Mos. Ended	3 Mos. Ended
Unaudited	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25
<b>Operating Income</b>	\$ 7,372	\$ 7,604	\$ 7,604	\$ 6,904	\$ 7,424
Add Depreciation and amortization expense	3,309	3,394	3,411	3,438	3,543
<b>Segment EBITDA</b>	\$ 10,681	\$ 10,998	\$ 11,015	\$ 10,342	\$ 10,967
Total operating revenues	\$ 25,057	\$ 24,927	\$ 25,360	\$ 27,560	\$ 25,618
<b>Operating Income Margin</b>	29.4 %	30.5 %	30.0 %	25.1 %	29.0 %
<b>Segment EBITDA Margin</b>	42.6 %	44.1 %	43.4 %	37.5 %	42.8 %
Segment EBITDA - Year over year change %					2.7 %

#### Business

	(dollars in millions)				
	3 Mos. Ended	3 Mos. Ended	3 Mos. Ended	3 Mos. Ended	3 Mos. Ended
Unaudited	3/31/24	6/30/24	9/30/24	12/31/24	3/31/25
<b>Operating Income</b>	\$ 399	\$ 500	\$ 565	\$ 594	\$ 664
Add Depreciation and amortization expense	1,128	1,078	1,040	1,061	1,020
<b>Segment EBITDA</b>	\$ 1,527	\$ 1,578	\$ 1,605	\$ 1,655	\$ 1,684
Total operating revenues	\$ 7,376	\$ 7,300	\$ 7,351	\$ 7,504	\$ 7,286
<b>Operating Income Margin</b>	5.4 %	6.8 %	7.7 %	7.9 %	9.1 %
<b>Segment EBITDA Margin</b>	20.7 %	21.6 %	21.8 %	22.1 %	23.1 %
Segment EBITDA - Year over year change %					10.3 %